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**U.P. ELECTRONICS CORPORATION LIMITED,** 

10, Ashok Marg, Lucknow - 226001

Telephones: (0522) 2286808, (0522) 4130303 Fax: (0522) 2288583 E-mail: <u>uplclko@gmail.com</u> / uplc.hw.proposal@gmail.com

#### REQUEST FOR PROPOSAL (RFP) FOR THE UPGRADATION OF THE MEDIA LAB FOR MJPRU, BAREILLY

E-Bid REFERENCE	:	UPLCHW-2023-24-MJPRU-16
Bid Publish Date	:	06-12-2023 from 13:00 Hours
Bid Submission Start Date	:	06-12-2023 from 14:00 Hours
Clarification Start Date	:	06-12-2023 from 13:00 Hours
Clarification End Date	:	08-12-2023 from 17:00 Hours
Bid Submission End Date	:	20-12-2023 from 17:00 Hours
Bid Opening Date	:	21-12-2023 from 17:00 Hours

ADDRESS FOR COMMUNICATION Senior Manager (Hardware) 9721451204 U.P. Electronics Corporation Limited 10, Ashok Marg, Lucknow-226001

It will be the responsibility of the e-Bidders to check U.P. Government e-Procurement website http://etender.up.nic.in for any amendment through corrigendum in the e-tender document. In case of any amendment, e-Bidders will have to incorporate the amendments in their e-Bids accordingly.

**e-Tender EMD:** Rs.80,000/- (Rupees Eighty Thousand Only) in the form of DD/ Bank Guarantee drawn on Nationalised Bank, payable in favour of U.P. Electronics Corporation Ltd, Lucknow.

#### e-Tender Document Processing Cost: 1000/-+GST 18%

\*Tender Fee & EMD Original Copy Deposit in UP Electronics Corporation Ltd, Before Opening the Bid.

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# REQUEST FOR PROPOSAL (RFP) FOR UP-GRADATION OF THE MEDIA LAB FOR MJPRU, BAREILLY

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U.P. Electronics Corporation Limited (U.P. Government Undertaking) 10 Ashok Marg, Lucknow-226001

Tel. No. 0522-2286808, 4130303, Ext. 302, 303, Fax 0522-2288583

### e-Tender Notice

Online e-bids are invited only from reputed Organization dealing with Supply and Installation of Computer hardware and related items, who have been authorized by OEM to participate in this Tender on **20-12-2023 upto 17:00 Hours**, shall be opened on **21-12-2023 at 17:00 Hours**. The e-tender document processing Fee/Cost is **Rs. 1000/- + GST18% (Rupees One Thousand Only +GST@18%) and EMD Rs. 80,000/- (Rupees Eighty Thousand Only)** in the form of DD/Banker Cheque in favour of U.P. Electronics Corporation Limited, Lucknowon Nationalised Bank/Scheduled bank. The details for submission of e-bids will be available in the e-tender document on the UP Government. E-Procurement website http://etender.up.nic.in or Corporations website www.uplc.in. The Corporation reserves the right to cancel any or all the e- Bids/annul e-Bidding process without assigning any reason and decision of Corporation will be final and binding.

MANAGING DIRECTOR

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#### **INVITATION FOR e-Bids**

This invitation for e-Bids is for supply, installation and comprehensive warranty maintenance of Computer hardware/IT Equipment and related items and other System Software in various offices/institutions of Government of Uttar Pradesh.

- 1. Bidders are advised to study the tender Document carefully. Submission of e-Bid against this tender shall be deemed to have been done after careful study and examination of the procedures, terms and conditions of the tender Document with full understanding of its implications.
- 2. The e-Bid prepared in accordance with the procedures enumerated in ITB Clause 15 of Section-I should be submitted through e-Procurement website http://etender.up.nic.in.
- 3. The tender document is available at e-Procurement website http://etender.up.nic.in and Corporation's website www.uplc.in. Interested bidders may view, download the e-Bid document, seek clarification and submit their e-Bid online as per the date and time mentioned page number 01.
- 4. The bidders need to submit the proof/cost of e-Bid document/processing as stated in the above table in Cash in the Purchaser's office or through Online through e-Tender portal in favour of U.P. Electronics Corporation Ltd (herein after referred as UPLC/Purchaser) payable at Lucknow. The scanned copy of the Receipt of Online payment through e-Tender portal must be enclosed / uploaded along with the e-Bids.
- 5. It is not necessary for a Bidder to quote all schedules of Bid. But if bidder is quoting any schedule, it is must to quote all items for that schedule. The bids of bidders who will not quote for all the items in any schedule in technical shall be rejected.
- 6. The e-Bids will be electronically opened in the presence of bidder's representatives, who choose to attend at the venue, date and time mentioned in the above table. An authority letter of bidder's/OEM representative will be required to be produced.
- 7. The Corporation reserves the right to cancel any or all the e-Bids/annul the e-Bid process without assigning any reason thereof. The decision of Corporation will be final and binding.
- 8. In the event of date specified for e-Bids opening being declared a holiday for Corporation's office then the due date for opening of e-Bids shall be the following working day at the appointed time and place.
- 09. All the required documents including Price Schedule should be uploaded by the e-Bidder electronically in the PDF format. The required electronic documents for each document label of Technical (Fee details, Qualification details, e-Bid Form and Technical Specification details) schedules/packets can be clubbed together to make single different files for each label.
- 10. The companies/firms who are registered at e-Procurement portal for e-tendering with U.P. Electronics Corporation Ltd. (UPLC), 10, Ashok Marg, Lucknow (UP) would only be eligible for participating in this e-tender as well as in e-tendering system of U.P. Govt. departments. All companies/firms who have not registered themselves with UPLC for e-tendering till date can get their registration done by depositing a filled in form issued by UPLC along with registration fee of Rs 6,000.00 (Rupees Six thousand only) for participating in this e-tender and other e-tenders of U.P. Govt. departments. The companies/firms, who are not having digital signature, can also get their digital signature on deposit of processing fees of Rs 1708.00 (Rupees One Thousand Seven hundred eight only). The companies/firms may contact the officials on phone numbers 0522- 2286809, 0522-2288750(O) 0522-4130303 (Extension: 303, 304 & 30 for their Registration/Digital Signature Certificate related queries.
- 11. Most of the departments for which UPLC is asking bids in this tender have not provided cost of equipment/materials in advance to UPLC. They have informed that they will provide the money only after successful delivery and installation of ordered items, hence UPLC shall pay the amount against delivery and installation against the ordered items to successful bidders only after same is received by UPLC from the concerned department.

The Bank Guarantee worth 05% of the equipment/material value for the entire Warranty Period shall also require to be submitted with UPLC/Client Department.

### **SECTION I : INSTRUCTIONS TO BIDDERS (ITB)**

### (A) THE BID DOCUMENT

#### 1. Cost of e-Bid

- a) The bidder shall bear all costs associated with the preparation and submission of its e-Bid and U.P. Electronics Corporation Ltd, Lucknow hereinafter referred to as "the Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the e-Bid process.
- b) This tender document is available on the web site http://etender.up.nic.inandCorporation"s website www.uplc.in to enable the bidders to view, download the e-Bid document and submits e-Bids online up to the last date and time mentioned in e-Tender notice/e-tender document against this e-Tender. The bidders shall have to pay e-Tender document fee of **Rs.1000.00+GST@18%** and EMD Rs. 80,000/-in the form of DD/ Bank Guarantee drawn on Nationalised Bank/Scheduled Bank, payable in favour of U.P. Electronics Corporation Ltd, Lucknow. The scanned copy of the DD/ Receipt of Online through e-Tender portal and EMD in the form of DD/ Bank Guarantee drawn must be enclosed along with the e-Bid. This e-tender document fee is non-refundable and EMD will be refundable.

#### 2. Contents of e-Bid Document

- 2.1 The goods required to be supplied; e-Bid procedure and contract terms and conditions are prescribed in the e-Bid document. The e-Bid document includes:
- (a) Invitation for e-Bid
- (b) Section I: Instruction to bidders (ITB);
- (c) Section II: Qualifying Criteria;
- (d) Section III: Condition of Contract
- (e) Section IV : Forms
- (f) Section V: Financial e-Bid;
- 2.2 The bidder is expected to examine all instructions, forms, terms and specifications in the e-Bid document. Failure to furnish all information required as per the e-Bid document or submission of e-Bid not responsive to the e-Bid document in every respect will be at the bidder's risk and may result in rejection of the said e-Bid.

#### 3. Clarification of e-Bid Document

A prospective bidder requiring any clarification of the e-Bid document may raise his/her point of clarification through Bid Management Window after successfully login to the e- Procurement website http://etender.up.nic.in. The bidder may seek clarification by posting query in the relevant window after clicking "Seek Clarification" option in the view e-tender details window for e-tender which can be selected through my tender option of e-Bid submission menu. The clarification will be replied back by the Purchaser through the e-Procurement website which can be read by the bidder through the "Clarification" option under Bid Submission menu. The Purchaser may also respond to clarifications raised by the prospective bidders on Purchaser's e-mail address

#### 4. Amendment of e-Bid Document

4.1 At any time prior to the deadline for submission of e-Bid, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the e-Bid document by amendments. Such amendments shall be uploaded on the e-Procurement website http://etender.up.nic.in and Corporation's website www.uplc.in through corrigendum and shall form an integral part of e-Bid document. The relevant clauses of the e-Bid document shall be treated as amended accordingly.

- 4.2 It shall be the sole responsibility of the prospective bidders to check the web site http://etender.up.nic.in or Corporation's website www.uplc.in from time to time for any amendment in the e-tender document. In case of failure to get the amendments, if any, the Purchaser shall not be responsible for it.
- 4.3 In order to allow prospective e-Bidders a reasonable time to take the amendment into account in preparing their e-Bids, the Purchaser, at his discretion, may extend the deadline for the submission of e-Bids. Such extensions shall be uploaded on the e-Procurement website http://etender.up.nic.in and Corporation's website www.uplc.in

### (B) **PREPARATION OF e-Bid**

#### 5. Language of e-Bid

5.1 The e-Bid prepared by the bidder, as well as all correspondence and documents relating to the e-Bid exchanged by the bidder and the Purchaser shall be written either in English or Hindi language. The correspondence and documents in Hindi must be accompanied by embedded/separate Hindi font files. Only English numerals shall be used in the e- Bid.

#### 6. Documents Constituting the e-Bid

- 6.1 The e-Bid prepared by the bidder shall comprise the following components:
- (a) Technical e-Bid Technical e-Bid will comprise of:
- (i) Fee Details includes copies of e-tender document processing/Cost furnished in accordance with ITB Clause 12 in PDF format.
- (ii) Qualification Details includes copies of required documents as per ITB Clauses 10 and 11 in PDF format justifying that the bidder is qualified to perform the contract if his/her bid is accepted and that the bidder has financial, technical and production capability necessary to perform the contract and meets the criteria outlined in the Qualification Requirement and Technical Specification and fulfil all the conditions of the Contract and that the goods and ancillary services to be supplied by the bidder conform to the e-Bid document and Technical Specifications.
- (iii) e-Bid Form includes copy of filled in e-Bid Form as per Section-IV(A) of e- tender document in PDF format justifying that the bidder is complying with all the conditions of the Contract and Technical Specifications of the e-Bid Document as no deviation will be acceptable to the Purchaser.
- (iv) Technical Specification Details includes copy of filled in Technical Specifications as per Section-IV(C) of e-tender document in PDF format.

Technical Bids (Tender Ref:)\_\_\_\_\_

To be filled by bidder

- (b) Financial e-Bid Financial e-Bid will comprise of:
- (i) e-Bid Form includes copy of filled in e-Bid Form as per Section-IV (A) of e- tender document in PDF format.
- (ii) Price Schedule/BOQ includes as per Section-IV (B)

#### 7. e-Bid Form

7.1 The bidder shall complete the e-Bid Form and the appropriate Price Schedule/BOQ furnished in the e-Bid document, including the goods to be supplied, their quantities and prices in the format given in the e-Bid document.

#### 8. e-Bid Price

8.1 The bidder shall quote separately in the downloaded spread sheet file for Price Schedule/BOQ unit price (along with basic price, GST such as installation and onsite comprehensive warranty

maintenance service charges, if any) of each item in the specified places for all the goods mentioned in Section IV(C) of Technical Specifications. The unit prices quoted shall be with onsite comprehensive warranty as well as extended warranty as per period specified in column-3 of Section IV(C) of Technical Specifications.

- 1.2. e-Bid price of each item indicated on the Price Schedule/ BOQ as mentioned in para 8.1 above, shall include all the cost till successful installation & commissioning at various offices situated in different cities of U.P. for all the items specified in the schedule of requirement and onsite comprehensive warranty maintenance i.e.
- I. The price of goods (ex-works, ex-factory, ex-showroom, ex-warehouse, or off-the- shelf, as applicable), including all duties and sales and other taxes already paid or payable:
- (a) On components and raw material used in the manufacture or assembly of goods quoted ex-works or ex-factory; or
- (b) On the previously imported goods of foreign origin quoted ex-showroom, ex- warehouse, or off-the-shelf.
- II. Any Indian duties, sales and other taxes which will be payable on the goods if this Contract is awarded;
- III. The price for inland transportation, insurance and other local costs incidental to delivery of the goods to their final destination.
- IV. The price of other incidental services listed in Clause 11 of the Conditions of Contract.
- 4.3 Prices quoted by the bidder shall be fixed during the bidder's performance of the Contract and not subject to variation on any account subject to ITB Clause 25.1. An e- Bid submitted with an adjustable price quotation unless asked for shall be treated as non- responsive and rejected.

#### 9. e-Bid Currencies

Prices shall be quoted in Indian Rupees only.

#### 10. Documents Establishing bidder's Qualification

- 10.1 Pursuant to ITB Clause 6, the bidder shall furnish, as part of its Technical e-Bid, documents establishing the bidder's qualification to perform the Contract if its e-Bid is accepted. The documentary evidence should be submitted by the bidder electronically in the PDF format.
- 10.2 The documentary evidence of bidder's qualification to perform the Contract if its e-Bid is accepted shall be as per Qualification Requirements specified in Section-IV (D) of e- tender document.

#### 11. Documents Establishing Goods' Conformity to e-Bid Documents

- 11.1 Pursuant to ITB Clause 6, the bidder shall furnish, as part of its e-Bid, documents establishing the conformity to the e-Bid documents of all goods and services which the bidder proposes to supply under the contract. The documentary evidence should be in the PDF file format.
- 11.2 The documentary evidence of conformity of the goods and services to the e-Bid documents shall consist of:
- (a) The brochures /leaflets /document downloaded from the internet site of the OEM of the goods offered in support of the technical specifications asked in the e-tender.
- (b) The copies of the purchase deed of the office building/receipt of the rent paid/ transfer & posting orders of engineers/any other proof of placement to the satisfaction of Purchaser should be enclosed as documentary evidence in support of their service centers to be mentioned in the e-Bid;
- (c) An item-by-item commentary on the Purchaser's Technical Specifications demonstrating substantial responsiveness of the goods and services to those specifications or a statement of deviations and exceptions to the provisions of the Technical Specifications;

- (d) A confirmation that, if the bidder offers systems and/or other software manufactured by another company, such software operates effectively on the system offered by the bidder; and the bidder is willing to accept responsibility for its successful operations.
- (e) A confirmation that the bidder is either the owner of intellectual Property Rights in the hardware and the software items offered, or that it has proper authorization from the owner to offer them. Wilful misrepresentation of these facts shall lead to the cancellation of the e-Bid/ contract without prejudice of other remedies that the Purchaser may take.

#### 12. e-Bid Security/Earnest Money Deposit (EMD)

- 12.1 Pursuant to ITB Clause 6, the bidder shall furnish, as part of its e-Bid, an e-Bid **security/EMD**in the form of DD/Bank Guarantee drawn on Nationalised bank/scheduled bank in favour of UP Electronics Corporation Ltd, Lucknow.
- 12.2 The e-Bid security is required to protect the Purchaser against the risk of bidder's conduct which would warrant the security's forfeiture, pursuant to ITB Clause 12.7.
- 12.3 The e-Bid security shall be in Indian Rupees and shall be in the following forms only:

Submitted online through e-Tender portal which shall payable in favour of U.P. Electronics Corporation Ltd at Lucknow. Bidder may submit the bid security of the above amount in the form of online payment through etender portal http://etender.up.nic.in payable in favour of UP Electronics Corporation Ltd, Lucknow.

- 12.4 Any e-Bid not secured in accordance with ITB Clauses 12.1 and 12.3 above shall be treated as non-responsive and rejected by the Purchaser.
- 12.5 Unsuccessful bidder's e-Bid security will be returned upon the written request through cheque as promptly as possible after the expiration of the period of e-Bid validity prescribed by the Purchaser, pursuant to ITB Clause 13.
- 12.6 The successful bidder's e-Bid security will be returned upon the bidder signing the Contract, pursuant to ITB Clause 28, and furnishing the performance security, pursuant to ITB Clause 29.
- 12.7 The e-Bid security may be forfeited:
- (a) if a bidder (i) withdraws its e-Bid during the period of e-Bid validity specified by the bidder on the e-Bid Form; or (ii) does not accept the correction of errors pursuant to ITB Clause 22.2; or (iii) modifies its e-Bid price during the period of e-Bid validity specified by the bidder on the e-Bid form or
- (b) In case of a successful bidder, if the bidder fails:
- (i) To sign the Contract with the Purchaser in accordance with ITB Clause 28; or
- (ii) To furnish performance security in accordance with ITB Clause 29.

#### **13. Period of Validity of e-Bid.**

- 13.1 e-Bid shall remain valid for 180 days after the date of e-Bid opening prescribed by the Purchaser, pursuant to ITB Clause 16. An e-Bid valid for a shorter period shall be rejected by the Purchaser as non-responsive.
- 13.2 In exceptional circumstances, the Purchaser may solicit the bidder's consent to an extension of the period of e-Bid validity. The request and the response thereto shall be made in writing. A bidder may refuse the request without forfeiting its e-Bid security. A bidder granting the request will not be required nor permitted to modify its e-Bid.

#### 14. Format and Signing of e-Bid

- 14.1 The bidder shall prepare one electronic copy each of the Technical e-Bid and Financial e-Bid separately.
- 14.2 The e-Bid document shall be digitally signed, at the time of uploading, by the bidder or a person or persons duly authorized to bind the bidder to the Contract. The later authorization shall be

indicated by a scanned copy of written power-of-attorney accompanying the e-Bid. All the pages/ documents of the e-Bid that are to be uploaded shall be digitally signed by the person authorized to sign the e-Bid.

#### **15. Submission of e-Bid**

The Bid Submission module of e-Procurement website http://etender.up.nic.in enables the bidders to submit the e-Bid online in response to this e-tender published by the Purchaser. Bid Submission can be done only from the Bid Submission start date and time till the Bid Submission end date and time given in the e-tender. Bidders should start the Bid Submission process well in advance so that they can submit their e-Bid in time. The bidders should submit their e-Bid considering the server time displayed in the e- Procurement website. This server time is the time by which the e-Bid submission activity will be allowed till the permissible time on the last/end date of submission indicated in the e-tender schedule. Once the e-Bid submission date and time is over, the bidders cannot submit their e-Bid. For delay in submission of e-Bid due to any reasons, the bidders shall only be held responsible.

The bidders have to follow the following instructions for submission of their e-Bid:

- 15.1 For participating in e-Bid through the e-tendering system, it is necessary for the bidders to be the registered users of the e-Procurement website https:// etender.up.nic.in. The bidders must obtain a User Login Id and Password by registering themselves with U.P. Electronics Corporation Limited, Lucknow if they have not done so previously for registration. Refer to details given in Invitation for e-Bid Clause 11.
- 15.2 In addition to the normal registration, the bidder has to register with his/her Digital Signature Certificate (DSC) in the e-tendering system and subsequently he/she will be allowed to carry out his/her e-Bid submission activities. Registering the Digital Signature Certificate (DSC) is a onetime activity. Before proceeding to register his/her DSC, the bidder should first log on to the e-tendering system using the User Login option on the home page with the Login Id and Password with which he/ she has registered as per clause 15.1 above.

For successful registration of DSC on e-Procurement website http://etender.up.nic.in the bidder must ensure that he/she should possess Class-2/Class-3 DSC issued by any certifying authorities approved by Controller of Certifying Authorities, Government of India, as the e-Procurement website https://etender.up.nic.in is presently accepting DSCs issued by these authorities only. The bidder can obtain User Login Id and perform DSC registration exercise as described in clauses 15.1 and 15.2 above even before e-Bid submission date starts. The Purchaser shall not be held responsible if the bidder tries to submit his/her e-Bid at the last moment before end date of submission but could not submit due to DSC registration problem.

- 15.3 The bidder can search for active tenders through "Search Active tenders" link, select a tender in which he/she is interested in and then move it to "My Tenders" folder using the options available in the e-Bid Submission menu. After selecting and viewing the tender, for whom the bidder intends to e-Bid, from "My Tenders" folder, the bidder can place his/her e-Bid by clicking "Pay Offline" option available at the end of the view tender details form. Before this, the bidder should download the e-tender document and Price Schedule/Bill of Quantity (BOQ) and study them carefully. The bidder should keep all the documents ready as per the requirements of e-tender document in the PDF format except the Price Schedule/Bill of Quantity (BOQ) which should be in the XLS format (Excel sheet).
- 15.4 After clicking the "Pay Offline" option, the bidder will be redirected to the Terms and Conditions page. The bidder should read the Terms & Conditions before proceeding to fill in the Tender Fee and EMD offline payment details. After entering and saving the Tender Fee and EMD details, the bidder should click "Encrypt & Upload" option given in the offline payment details form so that "Bid Document Preparation and Submission" window appears to upload the documents as per Technical (Fee details, Qualification details, e-Bid Form and Technical Specification details) and financial (e-Bid Form and Price Schedule/BOQ) schedules/packets given in the tender details. The details of the Demand Draft or any other accepted instrument which is to be physically sent

in original before opening of technical e-Bid, should tally with the details available in the scanned copy and the data entered during e-Bid submission time otherwise the e-Bid submitted will not be accepted.

- 15.5 Next the bidder should upload the Technical e-Bid documents for Fee details (e-tender fee and EMD), Qualification details as per "ITB Clause 10 or 21", e-Bid Form as per "Section-IV(A)" and Technical Specification details as per "Section-IV(C):Technical Specifications" and Financial e-Bid documents as per "Section-IV(A):e-Bid Form" and "Section-V: Price Schedule/BOQ" of e-tender document. Before uploading, the bidder has to select the relevant Digital Signature Certificate. He may be prompted to enter the Digital Signature Certificate password, if necessary. For uploading, the bidder should click "Browse" button against each document label in Technical and Financial schedules/packets and then upload the relevant PDF/XLS files already prepared and stored in the bidder's computer. The required documents for each document label of Technical (Fee details, Qualification details, e-Bid Form and Technical Specification details) and financial (e-Bid Form and Price Schedule/BOQ) schedules/packets can be clubbed together to make single different files for each label.
- 15.6 The bidder should click "Encrypt" next for successfully encrypting and uploading of required documents. During the above process, the e-Bid documents are digitally signed using the DSC of the bidder and then the documents are encrypted/locked electronically with the DSC"s of the bid openers to ensure that the e-Bid documents are protected, stored and opened by concerned bid openers only.
- 15.7 After successful submission of e-Bid document, a page giving the summary of e-Bid submission will be displayed confirming end of e-Bid submission process. The bidder can take a printout of the bid summary using the "Print" option available in the window as an acknowledgement for future reference.
- 15.8 Purchaser reserves the right to cancel any or all e-Bids without assigning any reason.

#### 16. Deadline for Submission of e-Bid

- 16.1 e-Bid (Technical) must be submitted by the bidders at e-Procurement website https://etender.up.nic.in not later than the refer e-Tender Notice (as the server time displayed in the e-Procurement website).
- 16.2 The Purchaser may, at its discretion, extend this deadline for submission of e-Bid by amending the e-Bid document in accordance with ITB Clause 4, in which case all rights and obligations of the Purchaser and bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

#### 17. Late e-Bid

17.1 The server time indicated in the Bid Management window on the e-Procurement website https://etender.up.nic.in will be the time by which the e-Bid submission activity will be allowed till the permissible date and time scheduled in the e-tender. Once the e-Bid submission date and time is over, the bidder cannot submit his/her e-Bid. Bidder has to start the Bid Submission well in advance so that the submission process passes off smoothly. The bidder will only be held responsible if his/her e-Bid is not submitted in time due to any of his/her problems/faults, for whatsoever reason, during e-Bid submission process.

#### 18. Withdrawal and Resubmission of e-Bid

18.1 At any point of time, a bidder can withdraw his/her e-Bid submitted online before the bid submission end date and time. For withdrawing, the bidder should first log in using his/ her Login Id and Password and subsequently by his/her Digital Signature Certificate on the e-Procurement website https://etender.up.nic.in. The bidder should then select "My Bids" option in the Bid Submission menu. The page listing all the bids submitted by the bidder will be displayed. Click "View" to see the details of the e-Bid to be withdrawn. After selecting the "Bid Withdrawal" option, the bidder has to click "Yes" to the message "Do you want to withdraw this bid?" displayed in the Bid Information window for the selected bid. The bidder also has to enter the bid

Withdrawing reasons and upload the letter giving the reasons for withdrawing before clicking the "Submit" button. The bidder has to confirm again by pressing "Ok" button before finally withdrawing his/her selected e-Bid.

- 18.2 The bidder has to request the Purchaser with a letter, attaching the proof of withdrawal and submission of e-Bid security/EMD in the office of Purchaser, to return back the e- Bid security/EMD as per the manual procedure, IF ANY.
- 18.3 No e-Bid may be withdrawn in the interval between the deadline for submission of e- Bids and the expiration of period of e-Bid validity. Withdrawal of an e-Bid during this interval may result in the bidder's forfeiture of his/her e-Bid security, pursuant to ITB Clause 12.7.
- 18.4 The bidder can re-submit his/her e-Bid as and when required till the e-Bid submission end date and time. The e-Bid submitted earlier will be replaced by the new one. The payment made by the bidder earlier will be used for revised e-Bid and the new e-Bid submission summary generated after the successful submission of the revised e-Bid will be considered for evaluation purposes. For resubmission, the bidder should first log in using his/her Login Id and Password and subsequently by his/her Digital Signature Certificate on the e-Procurement website https://etender.up.nic.in. The bidder should then select "My Bids" option in the Bid Submission menu. The page listing all the bids submitted by the bidder will be displayed. Click "View" to see the details of the e-Bid to be resubmitted. After selecting the "Bid Resubmission" option, click "Encrypt & Upload" to upload the revised e-Bid documents by following the methodology provided in clauses 15.4 to 15.7.
- 18.5 The bidders can submit their revised e-Bids as many times as possible by uploading their e-Bid documents within the scheduled date & time for submission of e-Bids.
- 18.6 No e-Bid can be resubmitted subsequently after the deadline for submission of e-Bids.

### (C) e-Bid OPENING AND EVALUATION OF e-Bid

#### **19. Opening of Bids**

- 19.1 Opening of Technical e-Bid by the Purchaser
- (i) The Purchaser will open all technical e-Bids, in the presence of bidders" representatives who choose to attend refer e-Tender Notice at UP Electronics Corporation Ltd, 10 Ashok Marg, Lucknow-226001. The bidder's representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of e-Bid opening being declared a holiday for the Purchaser, the e-Bids shall be opened at the appointed time and place on the next working day.
- (ii) The bidder's names and the presence or absence of requisite e-Bid security and such other details as the Purchaser at its discretion may consider appropriate, will be announced at the opening. The name of such bidders not meeting the Technical Specifications and qualification requirement shall be notified subsequently.
- (iii) The Purchaser will prepare minutes of the e-Bid opening.
- 19.2 Opening of Financial e-Bid
- (i) After evaluation of technical e-Bid, the Purchaser shall notify those bidders whose technical e-Bids were considered non-responsive to the Conditions of the Contract and not meeting the technical specifications and Qualification Requirements indicating that their financial e-Bids will not be opened. The Purchaser will simultaneously notify the bidders, whose technical e-Bids were considered acceptable to the Purchaser. The notification may be sent by letter, fax or by e-mail.
- (ii) The financial e-Bids of technically qualified bidders shall be opened in the presence of bidders who choose to attend, and date for opening of financial bids will be communicated to the Technically Qualified Bidders subsequently after completion of technical bids evaluation. The name of bidders, Unit Price quoted for various items etc will be announced at the meeting.
- (iii) The Purchaser will prepare the minutes of the e-Bid opening.

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#### 20. Clarification of e-Bid

During evaluation of e-Bid, the Purchaser may, at its discretion, ask the bidder for a clarification of his/her e-Bid. The request for clarification and the response shall be in writing.

#### 21. Evaluation of technical e-Bid and Evaluation Criteria

The Purchaser will examine the e-Bid to determine whether they are complete, whether they meet all the conditions of the Contract, whether required e-tender fee, e-Bid security and other required documents have been furnished, whether the documents have been properly digitally signed, and whether the e-Bids are generally in order. Any e-Bid or e-Bids not fulfilling these requirements shall be rejected.

- 21.1 The bidder should be a branded/Original Equipment Manufacturer (OEM) of Computer Hardware or their authorized dealer/distributor/supplier, which has been authorized by the OEM to participate in this e-tender. The e-Bids of bidders who are dealers/distributor/suppliers of Computer Hardware and have not submitted their authorization certificates from respecting equipment's Manufacturers (OEM) for this eTender shall also be rejected.
- 21.2 The bidder shall submit the copies of the certificate of the trade mark registration/the authorization letter of the competent authority using the trade mark and/or certificate of registration in excise of the manufacturer for Computer hardware items offered in this e- tender. In case manufacturer is exempted from excise duties by the Government, the bidder shall furnish documentary proof along with the e-Bid. The e-Bid submitted without required documentary proof shall be rejected.
- 21.3 The bidder/the Original Equipment Manufacturer of the Computer hardware in the e- tender shall be in the business of installation and installation of the same make/brand of the for Computer hardware since last three financial years. The e-Bids of the bidders not submitting duly signed & stamped evidence i.e. copies of purchase order and its satisfactory installation report of last three financial years regarding installation of Computer hardware e-Bid shall be rejected. The e-Bidders should also submit filled in Performa as per "Section IV (F) Performance Statement Form" in support of his/her experience.
- 21.4 All the items quoted should have minimum technical specifications given in the e-tender.
- 21.5 The bidder should have a Service centre at Lucknow is essential. Details of Service Centers and information on service support facilities that would be provided during and after the warranty period should be given by the bidder as per Service Support Form given in Section-IV (G) of this e-tender document. The e-Bids of the bidder who do not have at least eight Service Support Centers in different Revenue Division of U.P. shall be rejected. The bidder whose e-Bid is accepted, shall also be bound to open their service centres/their service providers in all those revenue divisions/or adjacent revenue divisions for whom Computer hardware are being installed within two months from the date of issue of purchase order. Bidder shall submit an undertaking to the Purchaser to this effect. If at any stage, it is found that the centers/service providers have not been opened or non-functional or have been closed down, then the e-Bid security/performance bank guarantee shall be forfeited.
- 21.6 The bidder should have given satisfactory warranty maintenance services of the Computer hardware products supplied by them and should submit supporting documents from its clients for the same.
- 21.7 The bidder should submit a notarized affidavit that the bidder's firm has not been black listed from any State/Central Government Departments/Organizations. The e-Bids of the black-listed bidders or those not submitting the required affidavit shall be rejected.
- 21.8 All e-Bids submitted shall also include the following:
- (i) Filled in form as per Section-IV (H) Capability Statement.
- (ii) Certified Copies of relevant pages of following documents:

- a. Memorandum and Article of Association showing objectives of the Company/firm and authority to sign the e-Bid/contract or delegate the power to others for signing the e-Bid/contract.
- b. Place of registration.
- c. The power-of-attorney authorizing the bidder to sign the e-Bid/ contract.
- d. PAN certificate of the company/firm.
- e. GST registration certificate of the company/firm.

The e-Bids of the bidders not submitting certified copies of documents mentioned in clause 21.8 (ii) above shall be rejected.

- 21.9 The bids of the bidders not quoting all the items of a schedule of the tender may be rejected. It is not necessary for a Bidder to quote all schedules of Bid. But if bidder is quoting any schedule, it is must to quote all items for that schedule. Bidders must quote for all the items in a schedule in the technical bid and in the price schedule/BOQ of financial bid. The bids of bidders who will not quote for all the items in any schedule in technical and financial bids shall be rejected.
- 21.10 The e-Bids found to be not responsive to and not fulfilling all the conditions of the contract and not meeting Technical Specifications and Qualification Requirements to the satisfaction of Purchaser shall be rejected and may not subsequently be made responsive by the bidder by correction of the non-conformity. The e-Bids of bidders mentioning any of their conditions which are not mentioned in the e-tender document or are not in conformity with the conditions of the contract shall be rejected.
- 21.11 It shall be the discretion of the Purchaser to decide as to whether an e-Bid fulfils the evaluation criterion mentioned in this e-tender or not.
- 21.12 The bidders are advised not to mix financial bid documents with the PDF documents submitted for technical bid. The e-Bids of the bidders having financial bid document in the technical bid will out rightly are rejected.
- 21.13 Uttar Pradesh State Unit manufacturer bidders seeking purchase preference/price preference for their manufactured quoted goods as per the G.O. 706/18-5-2003- 9(S.P.)/95, dated 11 June 2003 and 1261/18-5-2006-9(S.P.)/95 dated 22 September 2006 of Small Industries Department, Govt. of Uttar Pradesh shall have to submit the evidence that their quoted goods have been manufactured by them in a manufacturing unit in Uttar Pradesh. The bidder should also submit proof that its manufacturing unit falls into small/medium/large scale industry unit as per Govt. norms

#### 22 Financial Evaluation and Comparison

- 22.1 The Purchaser will evaluate and compare the financial rates of individual items quoted in the price schedule/BOQ of e-Bids of those bidders whose technical e-Bids are found responsive as per the conditions of the e-tender only for those items of the bidders which have been technically accepted by the Purchaser.
- 22.2 No additional payments shall be made for completion of any contractual obligation beyond the quoted prices. If the supplier does not accept the correction of errors if any, its e-Bid shall be rejected and its e-Bid security may be forfeited.
- 22.3 No weightage/preference shall be given to the bidder quoting any higher technical specifications against the technical specifications of the items asked in the e-tender.
- 22.4 The Purchaser's evaluation of a Financial bid shall be based on lowest rate quoted excluding GST by the bidder including the cost of equipment preloaded with software as indicated in the technical specification (Ex-factory/ex-warehouse/off-the-shelf price of the goods offered from within India, such price to include all costs as well as duties and taxes paid or payable on components and raw material incorporated or to be incorporated in the goods, and Excise duty on the finished goods, if payable) and priceof incidental services and the cost of inland

transportation, insurance and other costs within India incidental to the delivery of the goods to their final destination as mentioned in para 8.2 of ITB.

- 22.5 Uttar Pradesh State Unit manufacturer bidders will be given purchase preference/price preference for their manufactured quoted goods as per the G.O. 706/18-5-2003- 9(S.P.)/95, dated 11 June 2003 and 1261/18-5-2006-9(S.P.)/95 dated 22 September 2006 of Small Industries Department, Govt. of Uttar Pradesh.
- 22.6 Evaluation for bids shall be done total lowest bid price (excluding GST) received for all items for that schedule.
- 22.7 The bidders whose technical bids would be found responsive and meeting the qualification requirements and fulfilling all conditions of the tenders, shall be considered for those items which would be technically accepted by the purchaser and whose schedule-wise bid price quoted are lowest in the bids.

#### 23 Contacting the Purchaser

- 23.1 Subject to ITB Clause 20, no bidder shall contact the Purchaser on any matter relating to his/her e-Bid, from the time of the e-Bid opening to the time the Contract is awarded. If the bidder wishes to bring additional information to the notice of the Purchaser, he/she can do so in writing.
- 23.2 Any effort by a bidder to influence the Purchaser in its decisions on e-Bid evaluation, e-Bid comparison or contract award may result in rejection of the bidder's e-Bid.

### (D) AWARD OF CONTRACT

#### 24 Award Criteria

- 24.1 The Purchaser will determine to its satisfaction whether the bidder(s) that is selected as having submitted the lowest evaluated responsive bid meets the criteria specified in ITB Clause 10.2, and is qualified to perform the contract satisfactorily.
- 24.2 Subject to ITB Clause 26, the Purchaser will award the contract to the lowest evaluated successful Bidder whose bid has been determined to be responsive to all the conditions of the contract and meeting the Technical specification and qualification requirement of the Bidding Document.

#### 25 Purchaser's right to vary Quantities at the Time of Award

- 25.1 The Purchaser reserves the right at the time of Contract award to increase up to 50% or decrease as per requirement of client department(s) the quantity of goods and services originally specified in the Schedule of Requirements without any change in unit price or other terms and conditions, depending upon the requirement of end-customer.
- 25.2 If any taxes/duties are increased/ decreased by the Government during the contract period, the same shall be adjusted mutually after submitting the proof by the successful bidder to the Purchaser.

#### 26 Purchaser's right to accept any e-Bid and to reject any or all e-Bids

26.1 The Purchaser reserves the right to accept or reject any e-Bid, and to annul thee-Bid process and reject all e-Bids at any time prior to contract award, without thereby incurring any liability to the affected bidder or bidders.

#### 27 Notification of Award

- 27.1 Prior to the expiration of the period of e-Bid validity, the Purchaser will notify the successful bidder in writing by letter/e-mail/fax, that its e-Bid has been accepted.
- 27.2 The notification of award will constitute the formation of the Contract.
- 27.3 Upon successful bidder's furnishing of performance security pursuant to ITB Clause 29, the Purchaser will promptly return e-Bid security pursuant to ITB Clause 12.

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#### 28 Signing of Contract

- 28.1 At the same time as the Purchaser notifies the successful bidder that its e-Bid has been accepted, the Purchaser will send the bidder the Contract Form provided in the e-Bid document, incorporating all conditions of the agreement between the parties i.e. Purchaser and successful bidder.
- 28.2 Within 7 days of receipt of the Contract Form, the successful bidder shall execute, sign and date the Contract and return it to the Purchaser.

#### 29 Performance Security

- 29.1 Within 7 (Seven) days of the execution of the contract with the Purchaser, the successful bidder shall furnish a performance security in the form of bank guarantee for 05% amount of order value in favour of concerned department, if required, which would be valid for the period of warranty obligation from State Bank of India or its associate banks or any nationalized Bank of India or scheduled bank located in India in favour of the purchaser, in accordance with the Conditions of Contract, in the Performance Security Form provided in the bidding document or in another form acceptable to the purchaser.
- 29.2 In some cases for small amount orders, where the concerned department has not asked for the Bank Guarantee in its favour, UPLC may ask the successful bidder to submit performance security in favour of UP Electronics Corporation Ltd.
- 29.3 Failure of the successful bidder to comply with the requirement shall constitute sufficient grounds for the annulment of the award and forfeiture of the e-Bid security, in which event the Purchaser may make the award to the next lowest evaluated bidder or call for new e-Bids.

## Section-II

#### **Qualifying Criteria**

SN	Qualifying Criteria	Document's Required			
1)	<ul> <li>The Bidder should be registered as Company/Firm in India.</li> <li>1) The company registered under the Companies Act, 1956/2013 (and amendments thereof)</li> <li>Or</li> </ul>	1) Copy of Incorporation Certificate of the Company.			
	<ul> <li>A Partnership firm registered under Partnership Act, 1932</li> <li>Or</li> </ul>	2)- Copy of Partnership Deed/Certificate			
	3) Sole Proprietorship Firm	3)- Copy of Registration Certificate &GST			
3)	Bidder should submit the PAN No.	Copy of PAN Card of Bidder			
4)	Bidder should submit the GST No.	Copy of GST Certificate			
5)	Turnover (In India) The BIDDER should have an average annual turnover of at least 2 Cr. during the last three financial years 2020-21 2021-22 2022-23	<ul> <li>a)- Certificate from the Statutory Auditor or Chartered Accountant on Turn Over and Positive Net worth</li> <li>b. Audited Balance Sheets and Profit &amp; Loss statement</li> </ul>			
6)	Positive Net Worth (In India) The BIDDER should have positive Net Worth in each of the last three Financial Years 2020-21 2021-22 2022-23	<ul> <li>a)- Certificate from the Statutory Auditor or Chartered Accountant on Turn Over and Positive Net worth</li> <li>b. Audited Balance Sheets and Profit &amp; Loss statement</li> </ul>			
7)	Bidder must submit Last 3 Year ITR 2020-21 2021-22 2022-23	Relevant supporting documents.			
8)	Bidder must have GSTR-9, GSTR-9C/GSTR 3B for Financial Year 2022-23	Relevant supporting documents.			
9)	BIDDER should be in operation (IT/IT'ES) in India for the last Five financial years preceding bid due date 2018-19, ,2019-20, 2020-21, 2021-22, 2022-23	Each Year Copy of work order/s or experience/completion certificate/client certificate for any project in India or, Any other supporting document issued by the Government entity supporting the operational presence of the Bidder			
10)	Insolvency / Bankruptcy : The BIDDER must not have been declared insolvent/ bankrupt or should not have filed for insolvency/ bankruptcy or in the process of being declared bankrupt before any designated authority preceding bid due date.	A Self Declaration on the Letter head of the BIDDER regarding Bidder Company not being bankrupt or in process of being declared insolvent / bankrupt			
11)	The BIDDER should not have been blacklisted by the Central Government, State Governments, PSU or any Government Corporations in India, preceding bid due date	Latest Notarized Self-Declaration on non-judicial Rs. 100 Stamp paper for not being blacklisted,			
12)	Bidder should have ISO 9001:2015, 20000:2018/ 27001:2013 or Latest	Bidder Submitted Copy of Certificate			
13)	Bidder should submit the Power of Attorney for Authorization to sign Bidder's e-Bid Documents/ Contract by competent Authority.	Power of Attorney / Relevant documents.			

#### REQUEST FOR PROPOSAL (RFP) FOR UP-GRADATION OF THE MEDIA LAB FOR MJPRU, BAREILLY

#### SN **Qualifying Criteria Document's Required** 14) The bidder must provide Tender Specific Manufacturer Bidder have valid Authorization from OEM Authorization forms (MAFs) from OEMs [Interactive Display, CAMERA, Desktop, UPS & Recording & Streaming Device] in the name of the bidder authorizing them to quote in this tender on their behalf. They should also provide technical compliance and brochures from OEMs and other documents. 15) The Bidder must have GST Registered in Uttar Pradesh and Details of Office Address of Bidder 01 Registered Office in Lucknow for providing service & support. The bidder must provide escalation matrix with the details 16) Relevant supporting documents. of technical team 17) The OEM must comply make in India compliances Relevant supporting documents. [Interactive Display, CAMERA, Desktop, UPS & **Recording & Streaming Device**] 18) The bidder must submit the Technical Compliance sheet The Bidder should submit the Technical Compliance of Each with Make & Model of the BoQ Items on their letter head. Product from their Letter Head. The bidder must submitted the Technical Compliance Sheet 19) The OEM should submit the Technical Compliance of their of the OEM Letter Head [Interactive Display, CAMERA, Letter Head. Desktop, UPS & Recording & Streaming Device] The Bidder should have executed at least one project Work Orders and its Completion Certificate/Acceptance 20) involving supply of Similar Solutions Project/Media Certificate from client is mandatory to submit along with Lab/Studio Lab in last three Financial Years. the Order One work order of value at-least 32 Lakh Two work orders of value at-least 20Lakh or Three work orders of value at-least 10Lakh 21) The Bidder should have Min. 05 Service Engineers on their Undertaking from the Companies HR Head/ Company office in Lucknow for Service support with Secretary stating the number of Service Engineers with their qualification. Warranty Undertaking Undertaking of the Warranty Period of Required Product 22) should be submitted on Bidder & OEM Letter head 23) Tender Fee Rs. 1000/-+GST and EMD Rs. 80,000/- In Copy of Tender Fee & EMD Submit the Technical Bid Favour of UP Electronics Corporation Ltd. Bidder should sign & submit the all form mentioned form in All form filled & signed by the Bidder 24) Section-IV [A, B, C, D, E, F, G H & I] Copy of ISO to be submitted with technical bid, OEM of the Interactive Display, Camera and Recording 25) and streaming device should have valid ISO 9001 issued by the IAF agencies.

• Only Submitted the Require Document as mentioned in the Qualifying Criteria. Not upload the Full RFP.

• Sign and Upload the e-Bid Form on Bidder Letter Pad.

### Section-III

#### **Conditions of Contract**

- **1.1** In this Contract, the following terms shall be interpreted:
- (a) "The Contract" means the agreement entered into between the Purchaser and the Supplier, as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;
- (b) "The Contract rates" mean the prices of various items payable to the Supplier under the Contract for the full and proper performance of its contractual obligations;
- (c) "The Goods" means all the equipment, machinery and/or other materials which the Supplier is required to supply to the Purchaser under the Contract;
- (d) "Services" means services ancillary to the supply of the Goods, such as transportation and insurance and any other incidental services, such as installation, provision of technical assistance and other obligations of the Supplier covered under the Contract;
- (e) "The Purchaser" means the organization purchasing the goods and the Purchaser is U.P. Electronics Corporation Ltd., 10, Ashok Marg, Lucknow-226001
- (f) "The Supplier" means the individual or firm supplying the Goods and Services under this Contract for the period of one year and supplier is ------
- (g) "The Project Site", where applicable, mean's the Departments/Institutions of State government located in different cities of U.P., where the Computer hardware and other items will be supplied against the purchase orders of the Purchaser.
- (h) "Day" means calendar day.

#### 2. Application

These Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

#### 3. Standards

The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications or the higher and when no applicable standard is mentioned; the authoritative standard appropriate to the Goods" country of origin and such standards shall be the latest issued by the concerned O.E.M. of goods.

#### 4. Patent Rights

The Supplier shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.

#### 5. Performance Security

- 5.1 Within 7 (Seven) days of the execution of the contract with the Purchaser, the successful bidder shall furnish a performance security in the form of bank guarantee for **05%** amount of order value in favour of concerned department, which would be valid for the period of warranty obligation from India or its associate banks or any nationalized Bank of India or scheduled bank located in India in favour of the purchaser, in accordance with the Conditions of Contract, in the Performance Security Form provided in the bidding document or in another form acceptable to the purchaser.
- 5.2 During warranty/extended warranty period, the defective item (s) or component(s) are to be replaced or repaired whatever required, shall be done by the supplier to the satisfaction of the Purchaser/user department.

- 5.3 The proceeds of the performance security shall be payable to the authority in favour of whom the performance bank guarantees being made as compensation for any loss resulting from the suppliers failure to complete its obligations under the Contract.
- 5.4 The performance security shall be denominated in Indian Rupees and shall be in the following forms only:

A Bank guarantee issued by State Bank of India or its associate bank or a nationalized bank of India or a scheduled bank located in India acceptable to the Purchaser, in the form provided in the e-Bid document or another form acceptable to the Purchaser/user department.

- 5.5 The performance security will be discharged by the Purchaser/user department and returned to the Supplier upon the written request through cheque as promptly as possible following the date of its validity or completion of the Supplier's performance obligations including any onsite warranty/extended warranty obligations, whichever is later, under the contract.
- 5.6 In the event of any contract amendment, the Supplier shall within 7 days of receipt of such amendment furnish the amendment to the Performance Security rendering the same valid for the duration of the Contract as amended for 60 days after the completion of performance obligations including three years comprehensive warranty obligations of all the items.
- 5.7 In some cases, for small amount orders, where the concerned department has not asked for the Bank Guarantee in its favour, UPLC may ask the successful bidder to submit performance security in favour of UP Electronics Corporation Ltd.
- 5.8 In case, the successful bidder fail to submit the performance security then 05% amount of order value shall be deducted and it will remain with UPLC in pursuant to Warranty Services during the first payment to selected Bidder.

#### 6. Inspection & Tests (PDI)

Inspection and tests prior to shipment of Goods and at final acceptance are as follows:

- 6.1
- (i) The inspection of the Goods shall be carried out to check whether the Goods are in conformity with the technical specifications attached to the contract and the Conditions of Contract. The Purchaser will test all the equipment prior to their delivery at sites in the office/factory of the supplier and the Supplier will dispatch the inspected & tested goods by the Purchaser to the ultimate consignee along with manufacturer's warranty certificate. Complete hardware and software as specified in Section IV (B) should be supplied, installed and commissioned properly against the purchase order of the Purchaser by the supplier prior to commencement of performance tests, if not carried out by the Purchaser prior to their delivery at sites. Supply and Installation of Computer hardware shall be tested at sites only after its installation. For site preparation, as stated in Clause 35 the supplier should furnish all details to the Purchaser sufficiently in advance so as to get the works completed before receipt of the equipment.
- (ii) The acceptance test will be conducted by the Purchaser, their consultant or any other person nominated by the Purchaser, at its option. There shall not be any additional charges for carrying out acceptance tests. The acceptance will involve trouble-free operation during acceptance testing period. No malfunction, partial or complete failure of any part of hardware or excessive heating of motors attached to printers, drivers etc. or bugs and malfunctioning in the software should occur. All the software should be complete and no missing module/sections will be allowed. During acceptance tests, the items having the same or higher technical specifications as given in the contract shall only be accepted. The Supplier shall maintain necessary log in respect of the result of the tests to establish to the entire satisfaction of the Purchaser. An average uptake efficiency of 98% for the duration of test period shall be considered as satisfactory.
- (iii) In the event of the Hardware and Software failing to pass the acceptance test, if carried out at site of installation, a period not exceeding two weeks will be given to rectify the defects and clear the

acceptance test, failing which the Purchaser reserves the rights to get the equipment's replaced by the supplier at no extra cost to the Purchaser.

- (iv) Successful conducts and the conclusion of the acceptance test for the installed goods and equipment shall also be the sole responsibility and at the cost of the supplier.
- 6.2 The inspections and tests will be conducted on the premises of the Supplier prior to delivery of the Goods at final destination. For conducting the inspection and tests at the premises of the Supplier, all reasonable facilities and assistance, including access to drawings and production data shall be furnished by the supplier at no charge to the inspectors of the Purchaser. Supplier shall intimate to the Purchaser indicating that the Computer hardware equipment's are ready for inspection and the Purchaser can send their representative for inspection at their premises. After receipt of such intimation from the Supplier, the Purchaser shall arrange for pre-dispatch inspection and tests, the Supplier shall deliver and install the system and all other items at the respective sites within the time schedule given in the Schedule of Requirements.
- 6.3 Should any inspected or tested Goods fail to conform to the specifications, the Purchaser may reject the goods and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Purchaser.
- 6.4 The Purchaser's rights to inspect, test and, where necessary, reject the Goods after the Goods" arrival at Project Site shall in no way be limited or waived by reason of the Goods having previously been inspected, tested and passed by the Purchaser or its representative prior to the Goods shipment.

#### 6.5 Manual and Drawing

- 6.5.1 Before the goods and equipment taken over by the representative of the project site(s), the supplier shall supply operation/user manual together with equipment if any. These shall be in such detail as will enable the Purchaser to operate all the equipment as stated in the specifications.
- 6.5.2 The manual shall be in the ruling language (English or Hindi) and in such form and numbers as stated in the purchase order. Manual may be in CD/DVD Format also.
- 6.5.3 Unless and otherwise agreed the goods and equipment shall not be considered to be completed for the purpose of taking over until such manuals as stated in the purchase order have been supplied to the Purchaser.

#### 7. Packing

- 7.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination as indicated in the purchase order. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage. Packing case size and weights shall take into Consideration where appropriate, the remoteness of the Goods" final destination and the absence of heavy handling facilities at all points in transit.
- 7.2 The packing, making and documentation within and outside the packages shall comply strictly with such special requirements as shall be provided for in the Contract.

#### 8. Delivery and Documentation

Upon delivery of the Goods, the supplier shall notify the Purchaser and the insurance company by fax the full details of the shipment including purchase order number, description of goods, quantity, name of the consignee etc. The supplier shall mail the following documents to the Purchaser: -

- (a) 3 copies of the supplier's invoice showing goods description, quantity, unit price, total amount;
- (b) Delivery challans duly signed & stamped by the consignee i.e. by the representatives of project sites.
- (c) Manufacturers/Supplier's warranty certificate;
- (d) Goods Pri-dispatch inspection report.

#### 9. Insurance

For delivery of goods at site, the insurance shall be obtained by the supplier at their cost of the amount equal to 110% of the value of the goods from warehouse of the supplier to the final destinations of installation defined as project site on "All Risks" basis including war risks and strikes. It will be the sole responsibility of the supplier to file the claim, if any, with the Insurance Company immediately after delivery of goods at project sites.

#### **10.** Transportation

The Supplier is required under the Contract to transport the Goods to the specified destinations within U.P/other location, as required, defined as Project sites.

#### **11.** Incidental Services

The following services shall be furnished and the cost shall be included in the contract rates:

- a. On-site delivery & satisfactory installation of all the items as per purchase order;
- b. Furnishing all the manuals as per purchase order to the project sites; and
- c. Maintenance and repair of the equipment at each location during the comprehensive warranty period including the cost of all spares.

#### 12. Spare Parts

Supplier shall carry sufficient inventories to assure ex-stock availability of spares. Supplier shall ensure the availability of all spare parts for after sale service support for a period of at least five years including the onsite comprehensive warranty period of the items.

#### 13. Warranty

- 13.1 The Supplier warrants that the Goods supplied under this Contract are new, unused, of the most recent or current models and those they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect arising from design materials or workmanship or from any act or omission of the Supplier that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.
- 13.2 The warranty shall be comprehensive for all the equipment, parts and components (excluding consumable items). The warranty period are given in column 3 of technical specification. The period of warranty shall be considered from the date of installation and acceptance of goods or 3 months more than warranty period from the date of delivery at project sites, whichever occurs earlier for all the items. The supplier shall in addition comply with the performance guarantees specified under the contract. If for reasons attributable to the supplier, these guarantees are not attained in whole or in part, the Supplier shall, make such changes, modifications and or additions to the Goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests in accordance with CC6.
- 13.3 The Purchaser shall promptly notify the Supplier in writing of any claims arising under this warranty.
- 13.4 During warranty period, the defective item or component shall be replaced or repaired whatever required, by the supplier or the service centre authorised by the supplier, to the satisfaction of the user departments.
- 12.8 Period for correction of defects in the warranty period is 48 hrs.
- 13.6 The supplier shall guarantee a 99% uptime of Computer hardware and all other items.
- 13.7 If any items give continuous trouble say two times in one month during the warranty period, the supplier shall replace those items with new one without any additional cost to Purchaser.
- 13.8 The Supplier must have at least eight service support centre in different Revenue Divisions of U.P, for whom the items are being procured. Service centre at Lucknow is essential. The supplier shall be bound and undertake to open their service centres/their service providers within all those revenue divisions/or adjacent revenue divisions for whom Computer hardware are being procured within two months from the date of signing the contract and issue of purchase order. If at any stage, it is found that the service centres/service providers have not been opened or non-

functional or have been closed down, then the e-Bid security/performance bank guarantee shall be forfeited by the Purchaser.

- 13.9 Maintenance service
- 1 The maximum response time for rectification of complaint from any of the destinations specified in clause 13.9.3 below (i.e. time required from supplier's maintenance engineer to report at the installation site after a request call/fax is made or letter is written) shall not exceed 24 hours.
- It is expected that the average downtime of the item will be less than half the maximum downtime (i.e. 48 hours for which an item or equipment is not usable because of inability of the supplier to repair it). In case an item is not usable beyond the stipulated maximum downtime the supplier will be required to arrange for immediate replacement of the same till it is repaired. Failure to arrange for the immediate repair/replacement with in 24 hours after registering complaint, will be liable for a penalty of ` 100.00 (Rupees One hundred only) per day after 24 hours. The total amount of penalty recovered from supplier during full warranty period will be limited to the worth value of the performance security guarantee. The amount of penalty will be recovered forfeiting the Performance Security guarantee during warranty period.
- 3 Details of the supplier's service centers/service providers are given below; (i)
- .....
- (ii) .....
- (iii) .....

#### 14. Payment

#### a. Payment for Goods and Services shall be made in Indian Rupees as follows:

- (i) **On Delivery:** Ninety percent (90%) of the total price of all the goods given in the purchase order shall be paid by the Purchaser on back-to-back arrangement upon receipt of payment from the user department to the supplier, on receipt of all the inspected & tested goods at project sites and upon submission of the documents specified in Clause 8.
- (ii) **On Installation:** The remaining ten percent (10%) amount of the order value of the goods received shall be paid to the supplier as promptly as possible after successful installation of all the items and submission of all installation reports duly signed & stamped by the representatives of all the project sites, on back-to-back arrangement upon receipt of payment from the user department. The TDS as applicable will be deducted from this payment on the value of installation and warranty service charges quoted by the supplier in their e-Bid. Any other dues/outstanding shall also be recovered from this payment.
- b- Most of the departments for which UPLC is asking bids in this tender have not provided cost of equipment in advance to UPLC. They have informed that they will provide the money only after successful delivery and installation of the ordered items, hence UPLC shall pay the amount against delivery and installation of the ordered items, to successful bidders only after same is received by UPLC from the concerned department.

#### 15. Prices

15.1 Prices payable to the Supplier as stated in the Contract shall remain fixed during the performance of the contract. However, in the event of any increase/decrease in Government taxes/duties as applicable at the time of delivery, the prices shall be adjusted at the time of payment on submission of their proof by the supplier to the Purchaser. In case during the period of the supply, the equipment of the same specifications are being supplied in other departments on the lower rate (within a previous period of six months) by the supplier, the supplier will have to supply those equipment with matching price. In case at the time of delivery of the equipment, higher specification equipment on the same price as quoted/approved in the e-Bid by the supplier are being supplied to other department (s), the supplier will have to supply the higher specification equipment on the quoted/approved rates.

#### 16. Change Orders

16.1 The Purchaser may at any time, by written order given to the Supplier make changes within the general scope of the Contract in any one or more of the following:

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- (a) Technical specifications where Goods to be furnished under the Contractare to be specifically manufactured for the Purchaser;
- (b) the method of shipping or packing;
- (c) the place of delivery; and/or
- (d) the Service to be provided by the Supplier.
- 16.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this clause must be asserted within seven (7) days from the date of the Supplier's receipt of the Purchaser's change order.

#### **17. Contract Amendments**

17.1 Subject to condition of contract clause 16 of the Contract, no variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties.

#### 18. Assignment

The Supplier shall not assign, in whole or in parts its obligations to perform under the Contract to any other firm except with the Purchaser's prior written consent.

#### 19. Delivery of the Goods and Delay in the Supplier's Performance

- 19.1 The inspection and test of the Computer hardware items shall be carried out by the Purchaser prior to its dispatch by the Supplier at final destination and for this purpose; the Supplier shall intimate to the Purchaser that the Computer hardware and other itemsare ready for inspection and test. After receipt of such intimation from the Supplier, the Purchaser will arrange the inspection and test of the Computer hardware items at the premise of Supplier. After the Computer hardware items which are inspected and accepted during acceptance testing by the Purchaser shall be packed by the supplier and the representative of Purchaser will put a unique number, their seal and signature on each of the packet. The Supplier shall deliver the sealed unbroken packets to the project sites and install the systems and all other items at the respective sites within the time schedule given in the Schedule of Requirements.
- 19.2 If at any time during performance of the Contract the Supplier should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may, at its discretion, extend the Supplier's time for performance with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Purchase order.
- 18.3 Except as provided under conditions of contract clause 22 of the Contract, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to conditions of Contract unless an extension of time is agreed upon pursuant to conditions of Contract without the application of liquidated damages.

#### 20. Liquidated Damages

20.1 Subject to conditions of Contract if the Supplier fails to deliver or install any or all of the Goods or to perform the Services within the period (s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.05% of the delivered price of the delayed Goods or unperformed Services for each week or part thereof delay until actual delivery or installation or performance, up to a maximum deduction of 1%. Once the maximum penalty is reached, the Purchaser may consider termination of the Contract/purchase order pursuant to conditions of Contract Clause 21 of the Contract.

#### 21. Termination for Default

21.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

- (a) if the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract/Purchase Order, or within any extension thereof granted by the Purchaser pursuant to clause no. 19.2 above or
- (b) if the Supplier fails to perform any other obligation(s) under the Contract or Purchase Order.
- 21.2 In the event the Purchaser terminates the Contract in whole or in part, pursuant to the conditions of contract clause no. 21.1 above, Purchaser may procure, upon such terms and in such manner as it deems appropriate. Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the supplier shall continue the performance of the Contract to the extent not terminated.

#### 22. Force Majeure

- 22.1 Notwithstanding the provisions of conditions of contract clause no. 19, 20 & 21 above, the Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 22.2 For purpose of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes. If a Force Majeure situation arises the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

#### 23. Termination for Insolvency

23.1 The Purchaser may at any time terminate the Contract by giving written notice to the Supplier, if the Supplier becomes bankrupt or otherwise insolvent. In this event termination, will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

#### 24. Termination for Convenience

- 24.1 The Purchaser, by written notice sent to the Supplier may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.
- 24.2 The Goods that are complete and ready for shipment at the time of Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:
- (a) to have any portion completed and delivered at the Contract terms and prices; and/or
- (b) to cancel the remainder and pay to the Supplier an agreed amount for partially Completed Goods.

#### 25. Settlement of Disputes

- 25.1 If any dispute or difference of any kind whatsoever shall arise between the Purchaser and the Supplier in connection with or arising out of the Contract the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 25.2 If, the parties have failed to resolve their dispute or difference by such mutual consultation within 30 (thirty) days, then aggrieved party may give notice to other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.
- 25.3 Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

- 25.4.1 In case of dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such dispute or difference shall be referred to Sole Arbitrator, the Principal Secretary/Secretary, IT & Electronics Department, Govt. of U.P. or his nominee, to decide the dispute both in case of foreign supply as well as Indian supply. The provision of Arbitration and Conciliation Act, 1996 shall apply.
- 25.4.2 Arbitration proceedings shall be held at Lucknow, India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be in English or Hindi.
- 25.4.3 The decision of the Sole Arbitrator or his nominee shall be final and binding upon both parties. The cost and expenses of arbitration proceedings will be paid as determined by the Arbitrator. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings shall be borne by each party itself.
- 25.4.4 Notwithstanding any reference to arbitration herein.
- (a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
- (b) the Purchaser shall pay the Supplier any monies due to the Supplier.

#### 26. Limitation of Liability

- 26.1 Except in cases of criminal negligence or willful misconduct, and in the case of Infringement pursuant to Clause 4 above.
- (a) the Supplier shall not be liable to the Purchaser, whether in contract tort, or otherwise, for any indirect or consequential loss of damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay liquidated damages to the Purchaser; and
- (b) The aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total value of items ordered under this Contract provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

#### 27. Governing Language

27.1 The Contract shall be written in English or Hindi language Subject to condition of contract clause 28 as below, English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

#### 28. Applicable Law

The Contract shall be interpreted in accordance with the laws of the Union of India.

#### 29. Notices

29.1 Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by e-mail or by fax and confirmed in writing to the other Party's address. For the purpose of all notices, the following shall be the address of the Purchaser and Supplier Purchaser:
 U.P. Electronics Corporation Ltd, 10, Ashok Marg, Lucknow (U.P.) - 226 001

Supplier: (To be filled in at the time of Contract execution)

29.2 A notice shall be effective when delivered or on the notices effective date whichever is later.

#### 30. Taxes and Duties

30.1 Suppliers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits etc. incurred until delivery of the contracted Goods to the Purchaser.

#### 31. Right to use defective equipment

If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the equipment proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such equipment until rectification of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the Purchaser"s operation.

#### 32. Supplier Integrity

The supplier is responsible for and obliged to conduct all contracted activities in accordance with the contracts using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the contract.

#### 33. Supplier's Obligations

The supplier is obliged to work closely with the Purchaser's staff, act within its own authority and abide by directives issued by the Purchaser and implementation activities. The supplier is abiding by the job safety measures prevalent in India and will free the Purchaser from all demands or responsibilities arising from accidents or loss of life the cause of which is the supplier's negligence. The supplier will pay all indemnities arising from such incidents and will not hold the Purchaser responsible or obligated. The supplier is responsible for managing the activities of its personnel and will hold itself responsible for any misdemeanours. The supplier will treat as confidential all data and information about the Purchaser, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of the Purchaser.

#### 34. Patent Right

In the event of any claim asserted by a third party of infringement of copy right, patent, trademark or industrial design rights arising from the use of the Goods or any parts thereof in the Purchaser's country, the supplier shall act expeditiously to extinguish such claim. If the supplier fails to comply and the Purchaser is required to pay compensation to a third party resulting from such infringement, the supplier shall be responsible for the compensation including all expenses (court costs and lawyer fees etc). The Purchaser will give notice to the supplier of such claim, if it is made without delay.

#### 35. Site Preparation and Installation

In-charge of the project site is solely responsible for site preparation in compliance with the technical and environmental specifications defined by the supplier. The In-charge of project site will designate the installation site before the scheduled installation date to allow the supplier to perform a site inspection to verify the appropriateness of the sites before the installation of the Hardware and Software.

#### 36. Hardware and Software Installation

The Supplier is responsible for all unpacking, assemblies, installations of all hardware and software, cabling between hardware units and connecting to power supplies. The supplier will test all hardware and software operations and accomplish all adjustments necessary for successful and continuous operation of the hardware and software at all installation sites.

#### 37. Hardware and software Maintenance

The supplier will accomplish preventive and breakdown maintenance activities to ensure that all Hardware execute without defect or interruption for at least 98% up time for 24 hours a day, 7 days of the week of operation of the machine worked on a quarterly basis. If any critical component of the entire configuration is out of service for more than three days, the supplier shall either immediately replace the defective unit at its own cost. The supplier will respond to a site visit and commence repair work on the equipment within 24 hours of being notified of equipment malfunction.

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#### **38.** Technical Documentation

The Technical Documentation involving detailed instruction for operation is to be delivered with every unit of the equipment supplied if mentioned in the purchase order. The language of the documentation shall be English or Hindi.

#### **39.** Transfer of the Rights of the Purchaser

All the items are purchased by the Purchaser on behalf of various offices/ institutions of Government of Uttar Pradesh for whom equipment/materials are being procured. Till successful installation and commissioning of all the items, the purchaser will be responsible for monitoring of the observance of the clauses under this contract. After successful installation & commissioning of all the items, all the rights, duties and obligations of the Purchaser under this contract, shall be exercised by the various offices/ institutions of Government of Uttar Pradesh.

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### **SECTION IV: FORMS**

- IV (A) e-Bid FORM
- IV (B) SCHEDULE OF REQUIREMENTS
- IV (C) TECHNICAL SPECIFICATIONS
- IV (D) BID SECURITY FORM
- IV (E) CONTRACT FORM
- IV (F) PERFORMANCE STATEMENT
- IV (G) SERVICE SUPPORT DETAILS
- IV (H) CAPABILITY STATEMENT
- IV (I) PERFORMANCE SECURITY FORM

SECTION IV (A): e-Bid FORM

Date :
IFB No.:

The Managing Director, U.P. Electronics Corporation Ltd., 10, Ashok Marg, Lucknow (U.P.) - 226 001

Dear Sir:

We further undertake, if our e-Bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements (Section IV (B)).

If our e-Bid is accepted, we will obtain the performance guarantee of a bank in the form prescribed by the Purchaser for a sum equivalent to 05% of the Contract Price for the due performance of the Contract

We agree to abide by this e-Bid for the e-Bid validity period specified in Clause 13.1 of the ITB and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this e-Bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us. All the terms and conditions of the e-tender Document are acceptable to us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1998".

We understand that you are not bound to accept the lowest or any e-Bid you may receive. Dated this ...... day of ...... 20.....

(Signature)

(in the capacity of)

Duly authorized to sign e-Bid for and on behalf of

### **SECTION IV (B): SCHEDULE OF REQUIREMENTS**

S.No.	Brief Description	Destination	Delivery Schedule	e-Bid Security
1-	As per the details given in the SECTION IV (C) TECHNICAL SPECIFICATIONS	Mahatama Jyotiba Phule Rohilkhand Univesrity, Bareilly	All the items shall be delivered/ installation within 06 to 08 Months from the date of issue of the purchase order. The pre-dispatch inspection of the items shall be done by the Purchaser before delivery at final destination,	N/A

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### SECTION IV (C): TECHNICAL SPECIFICATIONS& COMPLIANCE SHEET

S.N	Items Details	Qty	Тур	Mak	Mode
[A	Studio Room			I	
1	Interactive Display Size: 86", Brightness:450 nits resolution, 3840X2160 (UHD), Contrast Ratio: 5000:1, Response Time: 6ms, OPS i5, 8 GB RAM, 128 GB SSD, Windows 10 Pro, with Floor Stand	1	Nos		
2	4K AI Based Auto Tracking PTZ Recording & Video Conferencing Camera with Ultra HD resolution 60fps with 20x Optical Zoom & 16x Digital Zoom, USB 3.0 & HDMI & RJ45 Based Video Output, PoE Supported with Hand held Remote Control	1	Nos		
3	Wireless Conference Speakerphone with inbuilt mic	1	Nos		
4	4U Network Rack with electrical connectivity Front Glass door, Wall mount, Lock & Key,	1	Nos		
5	LED Lights with Umbrella & Hight adjustable stand	2	Nos		
6	Foldable Tripod Stand suitable for PTZ VC Camera	1	Nos		
7 8	Ceiling tube Lights Mounting on iron rod Wireless Access Point (indoor)	30 2	Nos Nos		
9	Cat 6 cable	250	Mtr		
10	Power cable 1.5 mm 3 core	300	Mtr		
11	2x1 Multiviewer	2	Nos		
12	1x2 Splitter	2	Nos		
13	RX TX (up to 50 mtr)	4	Nos		
14	USB Booster Cable 10 Mtr.	3	Nos		
15 16	HDMI Cable 4k (10 Mtr) HDMI Cable 4k (1.5 mtr)	2 12	Nos Nos		
16	Stereo to Stereo Cable (20 Mtr)	12	Nos		
17	PVC Conduit pipe 40 mm (heavy duty)	50	Mtr.		
19	PVC Conduit pipe 25 mm (heavy duty)	20	Mtr.		
20	Wall mount Fans 1330 RPM, Power Consumption-55 Watt or less, • Sweep (mm): 400, Power Inputs (Watts): 50, Speed (RPM): 1300, Air Delivery (CMM) 70 • Wall mount fan with 3 speed energy saving motor	2	Nos		
21	Recording Room Table Taurus Desk 50mm thick Work-top 50mm thick Gable end Size w2400, D1200, H750	1	Nos		
22	Medium Back Chair Pipe Frame, PU Chrome Arm, Chrome Pipe Frame, Leatherite Tapestry	4	Nos		
23	High back chair Sleek Design Fixed arm rest Swivel tilt mechanism Height adjustable Chrome base	1	Nos		
24	Flooring PVC	1200	Nos		
25	Cassate AC for recording room 2 Ton with Stabilizer	2	Nos		
26	Curtains for 3 doors (6 panels)	6	Nos		
27	Electrical work including main line work and underground Wiring work in Floor and for walls wiring in Batten, air conditioning work chasing etc. replacing power sockets with new.	1	Nos		
(B)	Mixing Room				
1	AIO i7, 8 GB RAM,256 GB SSD,10th Gen or better, Windows 10 Pro	1	Nos		
2	Television - 65 Inches, Resolution : Ultra HD 4K (3840 x 2160p), Brightness- 350 nits, Audio- Two speakers of 20 watt each, Android - 11 operating System	1	Nos		
3	Professional Headphones	1	Nos		
4 5	Video Editing Software	1	Nos		
5 6	Recording & Streaming Device Camera control Joystick	1	Nos Nos		
	Set of two wireless Lapel microphone with receiver	1	Nos		
7		. <u> </u>			
7 8		2			
7 8 9	Ceiling light	2	Nos Nos		
8			Nos		
8 9 10 11	Ceiling light Replacement of tougned Glass Chroma sheet on wooden framing 10 Port Audio Mixer	1 1 1	Nos Nos Nos		
8 9 10 11 12	Ceiling light Replacement of tougned Glass Chroma sheet on wooden framing 10 Port Audio Mixer Wireless Access Point (indoor)	1 1 1 1	Nos Nos Nos Nos		
8 9 10 11	Ceiling light Replacement of tougned Glass Chroma sheet on wooden framing 10 Port Audio Mixer Wireless Access Point (indoor) 1.5 Ton Split AC with Stablizer with dehumidifier Rated Cooling Capacity[W]:5150,Power Supply [V/Hz/Ph]:230/50/1 Phase,Rated Power Input- Cooling [Watt] 1450, Rated Current- Cooling[Amps]:6.4,Condenser Coil:Copper AC Stabilizer + AC Ourdoor unit Stand	1 1 1	Nos Nos Nos		
8 9 10 11 12 13 14	Ceiling light Replacement of tougned Glass Chroma sheet on wooden framing 10 Port Audio Mixer Wireless Access Point (indoor) 1.5 Ton Split AC with Stablizer with dehumidifier Rated Cooling Capacity[W]:5150,Power Supply [V/Hz/Ph]:230/50/1 Phase,Rated Power Input- Cooling [Watt] 1450, Rated Current- Cooling[Amps]:6.4,Condenser Coil:Copper AC Stabilizer + AC Ourdoor unit Stand 6 KVA Online with 30 min. Power Backup & external batteries	1 1 1 1 1 1	Nos Nos Nos Nos Nos		
8 9 10 11 12 13 13 14 15	Ceiling light Replacement of tougned Glass Chroma sheet on wooden framing 10 Port Audio Mixer Wireless Access Point (indoor) 1.5 Ton Split AC with Stablizer with dehumidifier Rated Cooling Capacity[W]:5150,Power Supply [V/Hz/Ph]:230/50/1 Phase,Rated Power Input- Cooling [Watt] 1450, Rated Current- Cooling[Amps]:6.4,Condenser Coil:Copper AC Stabilizer + AC Ourdoor unit Stand 6 KVA Online with 30 min. Power Backup & external batteries Flooring PVC	1 1 1 1 1 1 200	Nos Nos Nos Nos Nos Nos Sqft.		
8 9 10 11 12 13 13 14 15 16	Ceiling light         Replacement of tougned Glass         Chroma sheet on wooden framing         10 Port Audio Mixer         Wireless Access Point (indoor)         1.5 Ton Split AC with Stablizer with dehumidifier Rated Cooling Capacity[W]:5150,Power Supply         [V/Hz/Ph]:230/50/1 Phase,Rated Power Input- Cooling [Watt] 1450, Rated Current-Cooling[Amps]:6.4,Condenser Coil:Copper AC Stabilizer + AC Ourdoor unit Stand         6 KVA Online with 30 min. Power Backup & external batteries         Flooring PVC         Power cable 4 mm 3 core	1 1 1 1 1 1 200 150	Nos Nos Nos Nos Nos Nos Sqft. Mtrs		
8 9 10 11 12 13 13 14 15 16 17	Ceiling light         Replacement of tougned Glass         Chroma sheet on wooden framing         10 Port Audio Mixer         Wireless Access Point (indoor)         1.5 Ton Split AC with Stablizer with dehumidifier Rated Cooling Capacity[W]:5150,Power Supply         [V/Hz/Ph]:230/50/1 Phase,Rated Power Input- Cooling [Watt] 1450, Rated Current-Cooling[Amps]:6.4,Condenser Coil:Copper AC Stabilizer + AC Ourdoor unit Stand         6 KVA Online with 30 min. Power Backup & external batteries         Flooring PVC         Power cable 4 mm 3 core         Paint & POP with repairing of walls	1 1 1 1 1 200 150 860	Nos Nos Nos Nos Nos Nos Sqft. Sqft.		
8 9 10 11 12 13 13 14 15 16	Ceiling light         Replacement of tougned Glass         Chroma sheet on wooden framing         10 Port Audio Mixer         Wireless Access Point (indoor)         1.5 Ton Split AC with Stablizer with dehumidifier Rated Cooling Capacity[W]:5150,Power Supply         [V/Hz/Ph]:230/50/1 Phase,Rated Power Input- Cooling [Watt] 1450, Rated Current-Cooling[Amps]:6.4,Condenser Coil:Copper AC Stabilizer + AC Ourdoor unit Stand         6 KVA Online with 30 min. Power Backup & external batteries         Flooring PVC         Power cable 4 mm 3 core	1 1 1 1 1 1 200 150	Nos Nos Nos Nos Nos Nos Sqft. Mtrs		

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## **TECHNICAL COMPLIANCE DATA SHEET**

# [1]- SITC Technical Specifications for 86" Interactive Display

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Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Interactive display				
Screen size	86" or higher			
Resolution	UHD 3840 × 2160 pixels or Higher			
Brightness (typical)	500 nits or Higher			
Contrast ratio	5000:1 or Higher			
(typical)	_			
Response time	2 ms or Better			
Light life (typical)	50,000 hrs or Higher			
Smart Eye protection	Interactive display should have smart eye protection.			
Auto Brightness	Interactive display should have			
Control	inbuilt Light sensor to control			
	brightness automatically based on ambiance light.			
Glass	-			
Hardness	4 mm tempered AG Glass or Better			
Anti-glare coating	Interactive display should have Anti- glare coating			
Touch screen				
Touch technology	Infrared touch			
Touch points	20 touch points or Higher			
Touch response time	< 4 ms or Better			
System				
CPU	Quad core 1.9 Ghz or Better			
Memory	8GB DDR3/DDR4 or Higher			
Storage	64GB or Higher and expandable up to 512 GB			
OS	Android 11.0 or Better			
Input/ Output ports				
Input Ports	3 × HDMI, 1x DP,1x VGA, 1x YBPR In,			
(minimum)	1 x AV (3.5mm), 1x PC Audio In, 1 x			
()	TF card (Micro SD), 1 x Slot-in PC			
	(OPS) or Higher			
Output Ports	$1 \times \text{HDMI}, 1 \times \text{AV}$ (3.5mm), 1x			
(minimum)	Earphone, 1x SPDIF or Higher			
USB Ports (minimum)	$5 \times USB 3.0$ Type A, $2 \times USB$ Type C,			
	2 × USB Type B (touch) or Higher			
Communication Ports	1x RS232 In, 2 x RJ45 10/100/1000			
(minimum)	Gigabit ethernet port (In & Out) or			
()	Better			
Built-in peripherals	Detter			
Speaker	Stereo Sound with in-built 25 Watt x			
opeaner	2 speakers and subwoofer of 25 watt or better			
Magnetic pen holder	Should have inbuilt magnetic pen			
magnetic pen noitier	holder with up to two pens			
Tutor friendly	Should have control buttons on			
	Interactive display like Volume			
experience	UP/Down, Home, Back, Menu, Touch			
	on/off & Power Buttons for ease in			
Quiz	teaching. Should have in built tool to allow			+

#### REQUEST FOR PROPOSAL (RFP) FOR UP-GRADATION OF THE MEDIA LAB FOR MJPRU, BAREILLY

#### Parameter **Specifications** Make & Compliance **Deviation**, If Model Any participants to submit answers from their Smart Phones (Answering/Voting/Messaging) have Built in Smart Multimedia Should Type-c Port multimedia port on front side to deliver Video, Audio, Touch control, Internet Sharing and Fast charging of up to 65 watt using a single USB type C cable SD Card Support Should have provision to connect SD card supports up to 512 GB of Storage Should have inbuilt Dual band Wi-fi Built in Wi-fi (2.4 & 5Ghz) **Built-in Hotspot** Should have inbuilt Hotspot Dual band (2.4 & 5Ghz) with internet sharing across the connected devices Stvlus Should have minimum 2 Nos of Stylus Should have remote control to Remote control operate the Interactive display Software Whiteboard Should have inbuilt whiteboard Interactive Software software for teaching/ training using Interactive display with features like AI Pen, Shape Pen, Handwriting Recognition, Sticky Notes, E-mail and others like (Pen, thickness of pen, colours of pen, Pixels eraser and Region eraser, Shapes (Circle, Triangle, Rectangle, arrows), Magnifier, Background of White board (multiple colours also use picture, shape), Redo/Undo, Next/Previous, Select & Drag option, Switching between single touch and multiple touch, Clear screen, List of pages with deleting option. Switching tool bar right to left, Many other Tools (Compass, Protector, Insert Table, Calculator, Curtain, Timer, Calendar, Camera, Spotlight, Multiscreen (divide board in 2,3,and 4 parts with background colour and different pen colour), on screen annotation. Quiz results should be imported into whiteboard application Interactive software should be of the same OEM. Interactive software of the interactive Display should detect the Visual Presenter/ Visualiser and should be able to annotate on the image captured by the Visual Presenter/ Visualiser. Interactive display should allow Wireless screen user to share/mirror the content of sharing Laptop/Desktop and mobile

#### REQUEST FOR PROPOSAL (RFP) FOR UP-GRADATION OF THE MEDIA LAB FOR MJPRU, BAREILLY

#### Parameter **Specifications** Make & Compliance Deviation, If Model Any device(Android) wirelesslv and should have Screen Share software to show up to 4 Multiple screen at same time. Floating Tool should be available on Quick access tool all screen for quick access tools and same should be customized as per user requirement. Should have Built in Google Play **Play Store Support** store to download applications direct from Play store YouTube Should have Built in YouTube application and should support up to 4K resolution. Inbuilt Cloud drive Interactive display should have inbuild cloud drive access from Google drive & one drive Software based Video Device should support software conferencing based VC with internal android platform like Google meet, Cisco WebEx , Skype, Microsoft teams & zoom applications. Multiple Should have Multi Controlling menu controlling menu including Side menu, floating menu and pull up menu. Should have gesture control like **Gesture Control** Hold five fingers on screen for Interactive display sleep mode, hold and move three fingers on screen for Floating menu & swipe the screen Upside for Pull up menu control. Split Screen Interactive display should have inbuilt split screen user should be able to split the screen to operate multitask like play a video in half of screen and open whiteboard in other half side. Smart USB Port All USB 3.0 port should support Smart USB sharing for Android, Internal PC or other External PC / Device Device should have GUI interface in Multilanguage GUI both Hindi and English Language Virtual Keyboard Device should have inbuilt virtual keyboard with English to Hindi writing support. Should have provision to lock all the **Enhanced Security** USB port, Screen Lock, application lock to restrict unwanted access. Touch On/Off Button Should have provision for Touch On/Off on front of Display Sound enhancement Should inbuilt Volume have equalizer and surround sound support to enhance the sound quality. Should have built in Screen Screen Recording recording feature supports up to full HD resolutions or better
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Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Screen Shot	Should have built-in screen shot option using single click			
Power				
Power	AC 100-240V 50/60Hz			
Maximum Power Consumption	450 W or Better			
Standby Power Consumption	<0.5 W or Better			
Environment				
Operating temperature	$0^{\circ}$ C ~ $45^{\circ}$ C or Better			
Operating Humidity	10% ~ 80% RH Non-Condensing or Better			
Accessories	Wall mount Kit, 1x HDMI Cable (1.5 Meter), 1x USB A to B cable (1.5 Meter), 1x Power Cable (1.5 Meter)			
Floor Stand	Should be supplied with Floor Stand			
Certifications	BIS certification required, As per the BIS registration, manufacturing facility should be in India.			

## [2]- Technical Specifications for OPS

Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Type Detachable	PC module			
CPU Intel Core	i5 10th Generation			
RAM	8 GB or better			
SSD	256 GB or better			
Operating system	Windows-10			
I/O Ports	HDMI x 1, USB ports x 4, LAN			
	Port x 1			
Max Power	50W or less			
Certifications	BIS certification required, BIS			
	should be registered in the name			
	of the Interactive panel OEM.			

# 3)- Technical Specification of Full HD Auto Tracking Video Conferencing Camera

Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Close-up Camera				
Sensor	1/2.8", CMOS, Effective Pixel: 2.07M			
Scanning Mode	Progressive			
Lens	f=4.7 mm (wide) ~ 94 mm (tele)			
Optical Zoom	20x			
Digital Zoom	10x			
Minimal	0.5Lux(F1.8, AGC ON)			
Illumination				
Shutter	Auto/ Manual			
Noise Reduction	2D &3D digital noise reduction			
Video S/N	≥55dB			
View of Angle	2.9 degree (Tele) ~ 55.4 degree (Wide) or better			
Horizontal ±170 degrees or better				
Rotation Range				
Vertical Rotation	Minus 30 degrees ~ Plus 90			

Range   degrees or better     Pan Speed Range   45 degree/sec     White Balance   Auto, manual     Backleight   Support (ON/0ff)     Compensation   IO (IR Remote), 255 (RS232)     Preset Accuracy   0.1 degree     Video System   1080/fo6, 10800/fo6, 10800/fo			
Till Speed Range     45 degree/sec       White Balance     Auto, manual       Backlight     Support (DN/Off)       Compensation	Range		
White Balance       Auto, manual         Backlight       Support (ON/Off)         Compensation       Intervent (Only (R Remote), 255 (RS232)         Preset Accuracy       0.1 (Begree         Video System       10800/60, 10800/50, 10800/60, 10800/50, 10800/	Pan Speed Range	100 degree/sec	
Backlight     Support (0N/OF)	Tilt Speed Range	45 degree/sec	
Compensation       Intervent         Number of Preset       10 (IR Remote), 255 (RS232)         Preset Accuracy       0.1 degree         Video System       1080p/60, 1080p/50, 1080p/60, 1080p/60, 1080p/60, 1080p/60, 720p/60         Panorama Camera	White Balance	Auto, manual	
Number of Preset       10 [IR Remote), 255 (RS232)         Preset Accuracy       0.1 degree         Video System       1080p/50, 1080p/50, 10801/60, 10801/50, 1080p/50, 720p/60         Panorama Camera	Backlight	Support (ON/Off)	
Preset Accuracy     0.1 degree       Video System     1080p/50, 1080p/50, 1080i/60, 1080i/50, 1	Compensation		
Video System     1080p/50, 1080p/30, 720p/60       Panorama Camera       Sensor     1/3", CMOS, Effective Pixel: 2       Magapixels     Manual Focus       Diagonal     View       All-in-One Design     Both teacher tracking and student tracking are use the same device.       High     Efficient       Tracking     Both teacher tracking and student tracking are use the same device.       Tracking     Both teacher tracking and student tracking and tracking algorithms, can be tracking algorithms, can be tracking algorithms, can be tracking algorithms, can be tracking realized without any auxiliary camera or tracking host.       Same Image Style     Both hanorama camera and close-up camera use the same Drightness, colour, style, etc.       Easy Configuration     Style, etc.       Ultra-high     Frame attas should be up to 60fps in 1080P.       Audio Encoding     Close-up camera should support AAC audio encoding, for better sound quality and smaller bandwidth consumption.       Network Features     Video       Video Stream     Dual stream output       Audio Encoding     AAC,MP3,PCM       Compression     NAC,MP3,PCM       Multi And B. Tracking     Image and the stream output       Audio Encoding     INAC,MP3,PCM       Metwork protocols     RTSP, RTMP, Onvif	Number of Preset	10 (IR Remote), 255 (RS232)	
1080i/50, 1080p/30, 720p/60       Panorama Camera       Sensor     1/3", CMOS, Effective Pixel: 2 Megapixels       Scanning Mode     Progressive       Lens     Manual Focus       Diagonal     View       Operational Requirements     All-in-One Design       All-in-One Design     Both teacher tracking and student tracking are use the same device.       High     Efficient       Tracking     Recognition and tracking algorithms, can be tracking realized without any auxiliary camera or tracking host.       Same Image Style     Both panorama camera and close- up camera or tracking direct.       Easy Configuration     Should have Easy to make a configuration for tracking direct connect by Ethernet, just need make some base parameters for configuration       Ultra-high Frame Rate     Golops in 1080P.       Audio Encoding     H.264,H.265       Video     Conse-up camera should support AAC audio encoding, for better sound quality and smaller bandwidth consumption.       Network Features     Ula stream output       Video     AAC,MP3,PCM       Compression     Nadi stream output       Maudio Encoding     RTSP, RTMP, Onvif       Input/ Output Interface     Input/ Output Interface       HD Output     1xHIDMI, 1x USB 3.0 <td>Preset Accuracy</td> <td>0.1 degree</td> <td></td>	Preset Accuracy	0.1 degree	
1080i/50, 1080p/30, 720p/60       Panorama Camera       Sensor     1/3", CMOS, Effective Pixel: 2 Megapixels       Scanning Mode     Progressive       Lens     Manual Focus       Diagonal     View       Operational Requirements     All-in-One Design       All-in-One Design     Both teacher tracking and student tracking are use the same device.       High     Efficient       Tracking     Recognition and tracking algorithms, can be tracking realized without any auxiliary camera or tracking host.       Same Image Style     Both panorama camera and close- up camera or tracking direct.       Easy Configuration     Should have Easy to make a configuration for tracking direct connect by Ethernet, just need make some base parameters for configuration       Ultra-high Frame Rate     Golops in 1080P.       Audio Encoding     H.264,H.265       Video     Conse-up camera should support AAC audio encoding, for better sound quality and smaller bandwidth consumption.       Network Features     Ula stream output       Video     AAC,MP3,PCM       Compression     Nadi stream output       Maudio Encoding     RTSP, RTMP, Onvif       Input/ Output Interface     Input/ Output Interface       HD Output     1xHIDMI, 1x USB 3.0 <td>Video System</td> <td>1080p/60, 1080p/50, 1080i/60,</td> <td></td>	Video System	1080p/60, 1080p/50, 1080i/60,	
Sensor     1/3", CMOS, Effective Pixel: 2       Megapixels     Magapixels       Scanning Mode     Progressive       Lens     Manual Focus       Diagonal     View       Angle     DOPerational Requirements       Operational Requirements     Image: Comparison of tracking and student tracking are use the same device.       High     Efficient       Same Image Style     Both paorama camera and close-up camera or tracking host.       Same Image Style     Both paorama camera and close-up camera use the same IP, make sure the image output have the same IP, make sure connect by Ethernet, just need make some base parameters for configuration for tracking, direct.       Easy Configuration     Should have Easy to make a configuration of configuratin of conse-up camera should support AAC audio encodin		1080i/50, 1080p/30, 720p/60	
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Scanning Mode     Progressive     Image       Lens     Manual Focus     Image       Diagonal     View     DFOV= 89.6 or better     Image       Angle     Image     Image     Image       Operational Requirements     Image     Image       All-in-One Design     Both teacher tracking and student tracking are use the same device.     Image       High     Efficient     Should have Built-in image recognition and tracking realized without any auxiliary camera or tracking host.     Image       Same Image Style     Both panorama camera and close-up camera or tracking direct connect by Ethernet, just need make some base parameters for configuration for tracking, direct connect by Ethernet, just need make some base parameters for configuration     Image Style       Ultra-high     Frame     Output frame rate should be up to Rate a dording in other sound quality and smaller bandwidth consumption.       Audio Encoding     Close-up camera should support AAC audio encoding, for better sound quality and smaller bandwidth consumption.     Image Style       Video     H.264,H.265     Image Style     Image Style       Video     RL264,H.265     Image Style     Image Style       Network protocols     RTSP, RTMP, Onvif     Image Style     Image Style       Network protocols     RTSP, RTMP, Onv	Sensor	1/3", CMOS, Effective Pixel: 2	
Lens     Manual Focus     Image       Diagonal     View     DFOV= 89.6 or better     Image       Angle     Both POV= 89.6 or better     Image     Image       Operational Requirements     Image     Image     Image       All-in-One Design     Both teacher tracking and student tracking are use the same device.     Image     Image       High     Efficient     Should have Built-in image recognition and tracking realized without any auxiliary camera or tracking host.     Image     Image       Same Image Style     Both panorama camera and close-up camera use the same IP, make sure the image output have the same brightness, colour, style, etc.     Image     Image       Easy Configuration     Should have Easy to make a configuration for tracking, direct connect by Ethernet, just need make some base parameters for configuration     Image     Image       Ultra-high     Frame     Output frame rate should buppot AAC and output frame rate should support AAC and output frame rate should support AAC and output consumption.     Image     Image       Network Features     Image     Image     Image     Image       Video     H.264,H.265     Image     Image     Image     Image       Nultic And and output     Image     Image     Image     Image <td< td=""><td></td><td></td><td></td></td<>			
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Network Interface 1xRJ45: 10M/100M Ethernet Interface			
Interface			
	Network Interface		
Audio Interface   1xLine In			
Communication 1xRS232		1xRS232	
Interface			
Generic Specification	-		
Input Voltage DC 12V/5A	· · · · ·	,	
Operating -10 degree C~ +50 degree C		-10 degree C~ +50 degree C	
Temperature	Temperature		

Operating Humidity	20%~80%		
Power Consumption	18 W (Max)		
Certifications	BIS Certifications Required, as per BIS, manufacturing facility should be in India.		

#### Technical Specification of Omnidirectional Microphone 4]-

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation , If Any
1	Connectivity	wireless USB, Wired USB, Aux IN/Out, Bluetooth			
2	Special features	Device should have capability to cascade with maximum upto 2 mic and both should be operate as a single unit			
3	Battery Life	8 Hours or better			
4	Inbuilt Speakers	Should have minimum 10watt speaker			
5	Inbuilt Mic	Should have inbuilt 6 microphone connected in array			
6	Range of Mic	Audio pickup range of 6 mtr or better.			

#### 5]-Technical Specification of All In One PC-i7

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S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Display	21.5" or Higher LED Backlight IPS Panel			
2	Native Resolution	Resolution of 1920x1080 or higher.			
3	Contrast ratio	1000:1			
4	Aspect Ratio	16:09			
5	Brightness	250 nits (cd/m2)			
6	Audio	High Definition Audio			
7	Webcam	HD Webcam with privacy feature			
8	СРИ	Intel Core i7 Intel (10 gen)			
9	RAM	8 GB RAM or better			
10	Storage	256 GB SSD or better			
11	In-Built Wi-Fi / Wireless LAN Card	Should have in-built Wi-Fi / Wireless LAN Card			
12	Ports (Minimum)	DP/HDMI x 1, USB 2.0 ports x 2, USB 3 ports x 2, LAN Port x 1			
13	Standard Keyboard	Wired Keyboard			
14	Optical Mouse	Wired Mouse			
15	Operating System	Windows 10			

#### [6]-Technical Specification sheet of Recording and Streaming Device

S.No.	Parameter	Specifications	Make & Model	Complianc e	Deviation, If Any
1	Interactive Panel (Size)	Minimum 10" inches or more			
2	HDMI Inputs	2 x HDMI In or more			

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S.No.	Parameter	Specifications	Make & Model	Complianc e	Deviation, If Any
3	HDMI Output	1 x HDMI Out for Local Display			<u> </u>
4	Audio Inputs	1 x Line In and 1 x MIC In (unbalanced)			
5	Audio Output	1 x Line Out			
6	USB 3.0	1x USB 3.0 ports			
7	Storage	1TB (Internal) or more			
8	Video Compression	H.264 or better			
9	Bitrate	300kbps to 16 Mbps or better			
10	Resolution	1080p, 720p, 480p, 270p, User Selectable up to 1920 x 1080p			
11	Video Switching	During Live Streaming and recording via the touch screen or Web UI			
12	Video Layout	PIP, POP, Single video			
13	Encoded Streams	2 simultaneous 1080p streams at 30 fps ( with up to Full HD Sources)			
14	Audio Encoding	AAC (Sampling @ 48 khz) up to 320kbps			
15	Network	1 x 1000 Ethernet port (RJ45)			
16	Video Format	MP4, 1080p			
17	Controls	Web UI Panel, 10.1' touch screen, RS232 and RS485 or more			
18	Power Consumption	Max up to 30W/ 2.5Amp			
19	Additional Component	Power On/ Off Switch, Reset Button			
Operati	ional Requirement				•
20	10.1" Touchscreen	Should have user friendly touchscreen and web interface makes switching easy between your connected sources or layouts			
21	Audio Support	should have 3.5mm line-level input/ unbalanced MIC input and Built-in attenuation and gain control for perfect sound fidelity			
22	Stream to View Everywhere	Should have capability of live stream to YouTube/ Facebook or web browsers locally over RTMP or RTMPS			
23	Integration	Device should have capability to Integrates with 3rd Party central control systems			
24	Internal Storage	Should have minimum 1 TB Internal Storage			
25	Local Video Output	Should able to view content to a larger display through the local HDMI video output. Configure to share all input sources or switched program output			
26	Full HD Recording	Should supports 1080p Full HD recording			
27	Table Mount	Table mount stand should be supplied to mount the streaming device			
28	Certifications	BIS Certifications Required, as per BIS, manufacturing facility should be in India.			

## [7]- Technical Specification for 65-Inch Professional Display

Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Technology	DLED Backlight (IPS)			

Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Display size	65 inch or higher			
(Diagonal)				
Aspect Ratio	16:9			
Resolution	3840 X 2160 or			
	higher			
View Angle	178 (H), 178 (V)			
-	degree			
Contrast Ratio	5000:1 or higher			
Brightness	450 cd/m <sup>2</sup> or higher			
Display colour	16.7 million colours			
1 5	or better			
Remote	One Hand Held			
	Remote			
Response Time	6 ms or better			
(ms)				
Input/Output	3x HDMI, 1x AV, 1x			
Ports(Minimum)	Audio			
	Out(Earphone)			
Speaker	Inbuilt Two speakers			
	of minimum 25 Watt			
	each and a			
	subwoofer of 10			
	watt			
Other Connectivity	1x RJ45, 2x USB, Wi-			
	fi &Wifi Direct			
System Android	Android 11 or better			
version				
CPU	Quad core ARM			
	cortex or better			
Memory(RAM)	1.5 GB or higher			
Internal Storage	8 GB or higher			
Miracast	Allow user to mobile			
	wirelessly with the			
	help of preinstalled			
	Miracast app			
Media/File Support	Audio, Video, Image,			
On Android	& Docs: XLS,PPT,PDF			
	(can be accessed			
	from supporting			
	apps)			
Tempered Glass	Inbuilt minimum 4			
*	mm Tempered Glass			
	or better			
Power supply	AC 110 - 210V,			
requirement	50/60 Hz			
Max Power	Maximum 150			
consumption	Watts, Standby			
	<0.5W			
Accessories to be	AC Power cord, User			
supplied	Manual, Remote			
	control, Wall mount			
	bracket necessary			
	cables and			
	connectors shall be			
	provided to make it a			
	complete operable			
	unit.			
Certifications	BIS certification			

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Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
	required, As per the			
	BIS registration,			
	manufacturing			
	facility should be in			
	India.			

# [8]- Technical Specifications of On-Line UPS

Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Phase	Single Phase with			
	Ground			
Capacity	6000 VA / 4800 W			
Input				
Nominal Voltage	200 / 208 / 220 / 230 VAC			
Input Voltage Range	10			
Frequency Range	46 Hz ~ 54 Hz @ 50 Hz System 56 Hz ~ 64 Hz @ 60 Hz System			
Power Factor	≥ 0.99 @ Nominal Voltage (100% Load)			
Output				
Output Voltage	200 / 208 / 220 / 230 VAC			
Voltage Regulation	± 1%			
Frequency Range (Synchronized Range)	47~ 53 Hz or 57 ~ 63 Hz			
Frequency Range (Batt. Mode)	50 Hz ± 0.25 Hz or 60 Hz ± 0.3 Hz			
Overload	100% - 110% 10 min., 110% - 130% 1 min., >130% 1 sec			
Current Crest Ratio	3:1 Max			
Harmonic Distortion	≤ 3 % THD (Linear Load) ≤ 6 % THD (Non-Linear Load)			
Transfer Time AC Mode to Battery Model	0 ms.			
Transfer Time Inverter to Bypass	0 ms.			
Waveform (Batt. Mode)	Pure Sinewave			
Efficiency				
AC Mode (Overall)	88%			
Battery Mode (Inverter)	83%			
Battery	I		1	1
Battery Type	12 V / 26 AH, 16 nos.			
Backup	30 mins backup on			1

Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
	80% load		•	•
Typical Recharge	9 Hours Recover to			
Time	90% Capacity			
Charging Current (max.)	1A ± 10%			
Charging Voltage	218.4 VDC ± 1%			
Environment				
Operation Temp	0 - 40°C (Battery Life Cycle will be Shorten When Temperature is Above 25°C			
Operation	<95 and Condensing			
Humidity				
Noise Level	Less than 55 dB @ 1 meter			
Management	· · · · · ·			
Smart RS- 232/USB	Supports       Windows         2000       / 2003       / XP         Vista       / 2008       / 7       / 8,         Linux, Unix and MAC       Interval       Interval       Interval			
Optional SNMP Power Management from SNMP Manager and Web Browser				

## [9]- 1x 4 HDMI Splitter

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Inputs	1 HDMI connectors			
2	Outputs	4 HDMI connectors			
3	Bandwidth	2.5Gbps or better			
4	Compliance with HDMI Standard	Supports HDMI and HDCP			
5	Output Resolutions	Up to 1080p			
6	INDICATOR LEDs	OUTPUT STATUS 1 to 4			

## [10]- HDMI Cable

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Туре	Male-Male			
2	Connector Material	plated			
	Plated				
3	Cable Material	Plastic+Copper+ PVC			
4	Conductor Material	Copper			
5	Cable Diameter	2.5 millimeter			
6	Length	1.5 meter			
7	Audio/Video	100 Mbps or better			
	Transmission speed in				
	Mbps				
8	Compliance with	Supports HDMI and			
	HDMI Standard	HDCP			
9	Supported	Up to 2160p			
	Resolutions	_			

### 11]- HDMI Tx-Rx Extender

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
Transm	itter (Tx)				
1	Inputs	1 HDMI connectors			
2	Outputs	1 HDBT on RJ45			
		Connection			
Recieve	er (Rx)				
3	Inputs	1 HDBT on RJ45			
		Connection			
4	Outputs	1 HDMI connectors			
5	Transmission upto	minimum uoto 60			
		meter			
6	Compliance with	Supports HDMI and			
	HDMI Standard	HDCP			
7	Output Resolutions	Up to 1080p			

## [12]- Technical Specification of Professional Over Ear Headphone

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Headphone type	Closed-back			
2	Wearing Style	On-ear			
3	Audio frequency	20 - 18000 Hz or			
	bandwidth	Better			
4	Sensitivity	105 dB SPL or Better			
	headphones				
5	Rated Impedance	32 Ohms or Better			
6	Audio Interface	TypeStereo plug:			
		3.5mm (1/8")			

## [13]- Technical Specification of 110 Watt LED Lights with Umbrella & Stand

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Power	110 Watt or better			
		Video Continuous			
		Studio Light			
2	Voltage	220V-240V			
3	Colour Temperature	3200k / 5600k			
4	Light Adjustment	Manual/Remote			
	Control				
5	Supplied	Barndoor with			
	Accessories	Diffuser			
6	Supplied	Should be supplied			
	Accessories	with Umbrella &			
		Compatible			
		Stand			

### [14]- Technical Specs of 4U Indoor Rack

S.N	Parameter/ Specifications	Make & Model	Compliance	Deviation, If Any
1	Height - 4U			
2	Weidth - 550mm			
3	Depth - 500mm			
4	Top, Bottom and Side Cover - CRCA Steel			
	Sheet			
5	Front toughened glass door with safety glass			
	permanently bonded in place to ensure			
	maximum visibility with high degree of safety			
6	Standard Finish - Powder coated RAL 7035			
7	2 fan with lead			
8	Power distribution 6 Socket 5 amp with			

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S.N	Parameter/ Specifications	Make & Model	Compliance	Deviation, If Any
	switch and indicator			

## [15]- USB Booster Cable

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Туре	USB Type A Male to			
		USB Type A Female			
		port			
2	Connector Material	Silver plated			
	Plated				
3	Cable Material	Plastic+Copper+ PVC			
4	Conductor Material	Copper			
5	Cable Diameter	2.5 millimeter			
6	Length	10 meter			
7	Audio/Video	100 Mbps or better			
	Transmission speed				
	in Mbps				

## [16]- HDMI Cable

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Туре	Male-Male			
2	Connector Material	plated			
	Plated				
3	Cable Material	Plastic+Copper+ PVC			
4	Conductor Material	Copper			
5	Cable Diameter	2.5 millimeter			
6	Length	10 meter			
7	Audio/Video	100 Mbps or better			
	Transmission speed in				
	Mbps				
8	Compliance with	Supports HDMI and			
	HDMI Standard	HDCP			
9	Supported	Up to 2160p			
	Resolutions				

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	No of Channel	10-Channel Mixing			
		Console			
2	Input Port	4 Mic / 10 Line Inputs			
		(4 mono + 3 stereo), 1			
		Stereo Bus, 1 AUX			
		(incl. FX)			
3	Output	XLR balanced outputs			
4	Sound effects	High-grade effects:			
		SPX with 24 programs			
5	USB audio Function	24-bit / 192kHz 2in /			
		2out USB Audio			
		functions			
6	Phantom Power	+48V phantom power			

## [17]- 10 Port Audio Mixing Console

## [18]- Wireless Microphone set with wireless receiver

S.No.	Parameter	Specifications	Make & Model	Compliance	Deviation, If Any
1	Microphone	Set of Two Lapel Wireless Mic			
2	Receiver	Dual Channel Non- Diversity			
3	Frequency Response	40Hz-16kHz			
4	Polar Pattern (Hand mic)	Cardioid			
5	Output	Individual Channel: XLR, Mix out: ¼" Jack			
6	Channels	200 Selectable UHF Channels			
7	Channel Control	Individual channel output with level control & mix output			
8	Pairing	Easy setup of the system with Infra Red			
9	Frequency Identification	Back light display for Frequency Identification			
10	Power Req. (Hand mic)	2 x 1.5V AA			
11	Receiver	240V AC 50Hz for AC Adaptor Supplied with the set			

### [19]- 4 Input Multiviewer Switcher

Sr. No.	Parameter	Specifications	Make &	Complianc e	Deviation, If Any
			Model		
1	Inputs	4 HDMI Inputs			
2	Outputs	1 HDMI Output			
3	Bandwidth	2.5Gbps or better			
4	Compliance with HDMI Standard	Supports HDMI and HDCP			
5	Output Resolutions	Up to 1080p			
6	Video Layout	Support of Single Input, Dual Input, Triple			

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Sr. No.	Parameter	Specifications	Make & Model	Complianc e	Deviation, If Any
		Input and Quad Input, Eight Input on			
		single screen			
7	Remote Control	Handheld Remote Control for easy control			

## [20]- 3 Core 1.5 Sq.mm Power Cable

S. No	Specifications	Description	Make & Model	Compliance	Deviation, If Any
1	Size	1.5 Sq mm			
2	Core	3 Core			
3	Length	100 mtr			
4	Conductor Material	Copper			
5	Colour	Black			
6	Material	PVC Insulated			
7	Current Rating AC	15 Amp			
8	Resistance (Max.) per Km at 20° C	13.3 ohm			
9	Number/Nom. Dia of Wires* (Nom.)	30/0.25 mm			
10	Thickness of Insulation (Nom.)	0.6 mm			
11	Nominal Thickness of Sheath	0.9 mm			
12	Max. Overall Diameter	8.0 mm			

## [21]- 4mm 3 Core Wire

S. No	Specifications	Description	Make & Model	Compliance	Deviation, If Any
1	Size of conductor	4mm			
2	Core	3 Core			
3	Length	100m			
4	Conductor Material	Copper			
5	Colour	Black			
6	Insulation Material	PVC			
7	Current Rating AC	27 Amp			
8	Resistance max	4.95 ohm			
9	Dia of Wires	56/0.30mm			
10	Thickness of insulation	0.8mm			
11	Overall Dia	11.4mm			

### [22]- CAT 6 CABLE

S. No	Specifications	Description	Make & Model	Compliance	Deviation, If Any
1	Туре	Copper Cable with integral cross member pair separator			
2	Conduction	CopperconductorInsulationdiameternominal:1.080.5mm			
3	Insulation Resistance	Min. 5000 MΩ.km			
4	High Voltage	2.5KV DC/1 min			
5	Cable Diameter	10.0 ± 0.5 mm			
6	Standard Length	305 Meter			

## [23]- PVC Pipe 40mm

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S.No	Parameters	Specifications	Make & Model	Compliance	Deviation, If Any
1	Type of Pipes	Plain ended pipe			
2	Classification of	Class 1 (0.4MPa)			
	Pipes				
	(Working pressure				
	(PN))				
3	ISI Marked	Available			
4	CML No (Hints-if ISI	1948473			
	Marked				
5	Type of end	Plain end both side			
6	Nominal Outer	40			
	Diameter (in mm)				
7	Length (meter)	3			
8	Marking Colour	white			

## [24]- PVC Pipe 25mm

S.No	Parameters	Specifications	Make & Model	Compliance	Deviation, If Any
1	Type of Pipes	Plain ended pipe			
2	<b>Classification of Pipes</b>	Class 1 (0.4MPa)			
	(Working pressure (PN))				
3	ISI Marked	Available			
4	CML No (Hints-if ISI	1948473			
	Marked				
5	Type of end	Plain end both side			
6	Nominal Outer	25			
	Diameter (in mm)				
7	Length (meter)	3			
8	Marking Colour	white			

## [25]- Technical Specifications of PTZ Camera Control Joystick

Sr. no.	Parameter	Specifications	Make & Model	Complianc e	Deviation , If Any
1	Controlling Interfaces	RS422/RS485, RS232, network, USB2.0,			
2	Controlling Protocol	VISCA, VISCA over IP,ONVIF,Pelco-P,Pelco-D			
3	Display Type	LCD			
4	Power Supply	DC 12V-2A			
5	Power Consumption	Max up to 6W			
6	Required Features	Controller should Support network control, with independent IP address.			
7		Controller should Support VISCA,VISCA over IP, ONVIF, Pelco-d, Pelco-P protocol			
8		Device should realize the control of conference camera software, with central control function			
9		It adopts imported variable speed four- dimensional rocker for control, and feels comfortable. The twisting rocker should control zoom in and out and directly control the omnidirectional rotation of the PTZ camera. According to the strength on the joystick, the speed should be controlled.			
10		The zoom control of the PTZ camera should carried out by a switch			


Sr. no.	Parameter	Specifications	Make & Model	Complianc e	Deviation , If Any
11		Support full-key backlight effect, should be turned on / off independently			
12		should support web browser to add configuration front-end device parameters.			

#### L1 Bidder selection will be done on Total Bid amount (Excluding GST).

#### **IMPORTANT NOTICE:-**

#### (Applicable for all Technical Specifications)

- In case the bid of any bidder is accepted and at later it is found that the specifications of any item do not match with the **"Technical Specifications"** given in this tender document, the purchaser may ask for the product of its choice.
- The bidder has to specify the **Make/model** of all the quoted items.
- The Bidder has to submitted the **Data Sheet** of the all Quoted Items
- The bidder may quote higher configuration available at present, but no advantage will be given.
- The Bidder may submit rates for all items of BoQ.
- Rates should be valid for 1 Year after opening the Financial Bid.
- **Penalty:** The response time of the engineer of Bidder for attending any complaint/call shall be 24 hours maximum and call close time shall be 48 hours maximum. In case of failure and delay in call close time beyond 48 hours, penalty of Rs. 100/- per day per equipment shall be charged from the Bidder.

Date:

Place:

Signature and seal of the Bidder

#### ------

#### **SECTION IV(D): BID SECURITY FORM**

Whereas \_\_\_\_\_\_(Name of the Bidder) (Hereinafter called "the Bidder") has submitted its bid dated \_\_\_\_\_\_ (Date of Submission of bid) for the supply of \_\_\_\_\_\_ (name and description of the goods)

(Hereinafter called "the Bid")

KNOW	ALL	People	by	these	pres	ents	that \	NE			(Name of	the Bank)	) of
				_ (n	ame	of	the	country),	having	our	registered	offices	at
						(;	addres	s of Bank)	(hereinafte	er calle	ed "the Bank	."), are bo	und
unto						(nam	e of t	he Purchase	er) (hereina	fter ca	lled "the Purc	chaser") in	the
sum of	its suc	cessors	s, an	d assig	gns by	y thes	e pres	ents. Sealed	with the c	ommoi	n seal of the	said Bank <sup>4</sup>	this
	_ Day c	of		20									

The CONDITIONS of this obligation are:

1. if the Bidder

a. withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form;

or

b. does not accept the correction of errors in accordance with the ITB;

or

c. modifies its bid price during the period of bid validity specified by the bidder on the bid form;

or

- 2. if the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of bid validity :
- a. fails or refuses to execute the Contract Form if required; or
- b. fails or refuses to furnish the performance security in accordance with the ITB;

We undertake to pay the Purchaser up to the amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in the demand the Purchaser will note that the amount claimed by it is due to it, owing to occurrence or one or both of the two conditions, specifying the occurred conditions.

Seal and signature of the bidder with Name of Authorised Official signing the tender document

### SECTION IV(E): CONTRACT FORM

This Agreement is made on \_\_\_\_\_ day of \_\_\_\_\_ in the year 20\_\_\_\_ at Lucknow. BETWEEN

UP Electronics Corporation Ltd., a Govt Company, registered under the Companies Act, 1956, and having its registered office at 10-Ashok Marg, Lucknow, India." (Hereinafter referred to as "the Purchaser") which expression shall unless repugnant to the context or meaning thereof include its successors, legal representatives and permitted assigns) of the ONE PART.

AND

(Name of Supplier Company/firm), a proprietary/ partnership firm / Public/ Private Limited company having its registered office \_\_\_\_\_ of (City & Country of Supplier) (Hereinafter called "the Supplier" which expression shall unless repugnant to the context or meaning thereof include its successors, legal representatives and permitted assigns) on the OTHER PART.

2 WHEREAS the Purchaser is desirous to purchase certain Computer hardware, their delivery, installation and onsite maintenance warranty services and has accepted a bid tendered by the Supplier for the supply of these goods and services in the sum of Rs \_\_\_\_\_\_ (contract price in words and figures) (hereinafter called the "Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

(1.)In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to in the Tender Document of UPLC Tender No

The following documents shall be deemed to form and be read and construed as part of this Agreement, (2.)viz.:

the e-Bid Form and approved rates; (a)

(b) the Schedule of Requirements;

the Technical Specifications; (c)

(d) the Conditions of Contract; and

(3.) In consideration of the payment to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

(4.) The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the value of ordered items on the Contract rates or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract. **DELIVERY & INSTALLATION SCHEDULE :** 

All the items shall be delivered and installation within 4 to 8 from the date of issue of the purchase order 3 and installed within one month thereafter or as specified in the respective Purchase Order. The pre dispatch inspection of the items shall be done by the Purchaser before delivery at final destination. The Delivery and Installation Reports of the supplied material shall be required to be furnished to the purchaser for release of payment.

#### ARBITRATION

4 In case of any dispute/difference between the parties in relation to this Agreement, the matter shall be referred for Arbitration to the person nominated by MD UPLC, who will be the Sole Arbitrator to decide the dispute/difference between the parties. The decision of Arbitrator shall be final and binding on both the parties. The Courts will have exclusive Jurisdiction at Lucknow.

In WITNESS whereof the parties hereto caused this Agreement to be executed in accordance with their 5 respective laws and signed on their respective behalf by their duly authorized officials at the place and on the date first herein above-written.

On behalf of Purchaser

1: \_\_\_\_\_

On behalf of Supplier

1: \_\_\_\_\_

Witness

1: \_\_\_\_\_ 2:

#### 

### **SECTION IV(F): PERFORMANCE STATEMENT FORM**

#### Proforma for Performance Statement (for a period of last three financial years) Name of Company/Firm

S.No.	Order placed by	Order No &	Description	Value of	Date of		Remarks	Has the
	(Full address of	Date	& Quantity	Order		etion of	indicating	ordered
	Purchaser)		of ordered		Delivery		reasons for late	equipment
	-						delivery, if any	been
							5, 5	satisfactorily
								installed &
								function-in?
1	2	3	4	5	(	7	8	9
1	2	3	4	5	6	/	8	9
L					1			

Signature and Seal of the E-Bidder With name of the authorized person

<b>3</b> E	SECTION IV(G): SERVICE SUPPORT DETAILS								
Sl	Name &		Service Centre Details						Types of
Ν	Completeaddr	Name	Phone	Status	No. of	No. of	No.	Value of	Compute
0	ess ofService	ofHeadPers	Fax	of	HW	SW	of	Min	rs
	Centre (Only e-	on &Contact	No./ema	Office	Engine	Engine	Staf	Stock	Hardwar
	Bidders	Number	il	Workin	er	er	f	Availabl	e and
	service centre)		address	g days				e at all	other
				&				times	items
				Home					serviced
									in last
									Three
									years
1	2	3	4	5	6	7	8	9	10

### **SECTION IV(G): SERVICE SUPPORT DETAILS**

Note: The copies of Purchase deed of office building or Agreement of tenancy with receipt of rent paid and transfer & posting orders of engineers or any proof of placement of service engineer to the satisfaction of the Purchaser, should be enclosed as documentary evidence of service centre.

Signature and Seal of the bidder..... With name of Authorized person Signing the document. \_\_\_\_\_

### **SECTION IV (H): CAPABILITY STATEMENT (CS)**

1. (a)

Name and complete mailing address of the business/sales office of the bidder.

- (b) Name of Authorized Official
- (c) Phone:
- (d) Fax:
- (e) E-mail:
- (f) Principal place of business
- (g) Website of Bidder's Firm
- 2. Strength of business/sales office of bidder:
  - (i) No. of Marketing personnel:
  - (ii) No. of Technical personnel:
  - (iv) No. of Service Engineers
  - (v) No. of Supporting personnel:
- 3. Classification \_\_\_\_\_\_ Manufacturer (OEM)/ or authorized Dealer/Agent/Supplier
- 4. Complete mailing address of manufacturing plant of Computer hardware/ Other Items:

5. Type of equipment manufactured and supplied by OEM of Computer hardware/ Other Items during the last 3 financial years:-

Year Name of Capacity size No Manufactured No of Computer equipment Hardware/other Items supplied in India

6. Type of equipment supplied during the last 3 financial years other than those covered under above:-

	Year	Name of equipment	Capacity size	No Manufactured	No of Computer Hardware/other Items supplied in India
7.	Turnover of the quote "As per end	1 0	n last three financi	al years: (Please fill	the figures. Do not

Financial	Turn Over in (Cr)	Profit in Crores	Remarks	
		(After Taxation)		
20 -20				

- 20\_\_\_\_-20\_\_\_\_ 20\_\_\_\_-20\_\_\_\_ 20\_\_\_\_-20\_\_\_\_
- 8. Validity date of ISO Certifications of OEMs/Dealers/Agent/Supplier, if any
- 9. The e-Bidder should clearly confirm that all the facilities exist in his office/factory for inspection and testing of all the Computer hardware and related items quoted in the e-Bid and these will be made available to the Purchaser or his representative for inspection. Also provide details of methodology, testing equipment & diagnostic tools available for testing of all the technical specifications of the offered items and their proper functioning.
- 10. Details of Manpower available at the factory/ plant:
  - 1. Quality assurance
  - 2. Production
  - 3. Marketing
  - 4. Service
  - 5. Spare Parts

\_\_\_\_\_

6. Administrative

11. Names of three buyers to whom similar equipment's were supplied in the last three financial years and to whom reference may be made by the Purchaser regarding the bidder's performance for timely completion of delivery, installation and after sales service support:

- A. (i) Complete address of the buyer:
  - (ii) Name & designation of contact person
  - (iii) Mobile/Phone/Fax No./E-mail address:.....
- B. Complete address of the buyer:
- (ii) Name & designation of contact person
- (iii) Mobile/Phone/Fax No./E-mail address:.....
- C. Complete address of the buyer:
- (ii) Name & designation of contact person
- (iii) Mobile/Phone/Fax No./E-mail address
- 12. (a) Whether the e-Bidder has a manufacturing unit in the state of Uttar Pradesh (Yes/No)
  - (b) If yes, the manufacturing unit falls into which type of industry unit (Small/Medium/Large Scale) as per govt. norms.
    - (c) If yes, name of items along with item code of e-tendered items which have been manufactured by your firm and quoted in this e-tender.
- 13. Details of Service Centres of the e-Bidder in Uttar Pradesh only:
- S. No. Address of Name and Details of Supporting Document Service Centre Contact No of Submitted for Proof of Service Service Engineer Centre

Seal and signature of the bidder with Name of Authorized Official signing the agreement. \_\_\_\_\_

### **SECTION IV (I):PERFORMANCE SECURITY FORM**

Ref: Date: Bank Guarantee No: To : U.P. Electronics Corporation Ltd 10, Ashok Marg, Lucknow 226001

- i. To indemnify and keep indemnified the customer to the sum of Rs. \_\_\_\_\_ /- (Rupees) only for the losses and damages that may be caused to or suffered by the customer in the event of continuous and consistent non-performance of the (Equipment and materials to be mentioned exactly as mentioned in the Purchase Order/Work Order) supplied by the supplier against above referred Purchase Order issued by the customer.
- ii. The guarantee herein contained shall remain in full force and effect till the expiry of warranty period i.e. up to for the material supplied by the supplier.
- iii. The Guarantee shall not in any way be affected by the change in the constitution of the supplier or us nor shall be affected by the change in the constitution, amalgamation, absorption or reconstruction of the customer or otherwise, but shall ensure for and be available to and enforceable by the absorbing, amalgamation or reconstructed company of the Customer. Notwithstanding anything contained hereinbefore:
- 1. Our liability under this Bank Guarantee shall not exceed Rs \_\_\_\_\_/- (Rupees in words\_\_\_\_\_)
- 2. This Bank Guarantee shall be valid up to \_\_\_\_\_
- 3. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only, and only if you serve upon us a written claim or demand on or before \_\_\_\_\_\_ upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument any sums within the limit of \_\_\_\_\_\_ only as aforesaid, without your needing to prove or to show grounds or reasons for your reasons for your demand or the sum specified therein.

Signature and Seal of Guarantors Bank

\_\_\_\_\_Date\_\_\_\_\_20\_\_\_\_\_

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### **SECTION V : FINANCIAL PRICE SCHEDULE FORMAT**

**Refer to Bid Generate Excel BOQ**